JEREMY BULLOCK SAFE SCHOOLS SUMMIT BUTTE, MT 2024

Enhancing MTSS to Create Effective Systems of Crisis Planning, Response and Recovery



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• As school and district communities consider options for effectively supporting students, educators, and families during and after a crisis, it can be difficult to identify critical impactful actions.

School Mental Health and MTSS informed by disaster response and recovery
behavioral health can serve as a road map to meet this challenge. This
presentation will provide an overview of comprehensive crisis planning steps for
schools, the SAMHSA's crisis/disaster phases and common behavioral health
symptoms, and recommendations in each phase as well as considerations for
cultural adaptations.

• Presenters will also discuss how this information can guide implementation efforts through the various phases of disaster response and recovery for schools

Agenda

Social & Cultural Context

Neurophysiology of crisis

Disaster & Critical Incident Recovery & Leadership

PBIS / MTSS overview

Crisis Response in MTSS

Framework



"A problem never exists in isolation; it is surrounded by other problems in space and time. The more of the context of a problem that a scientist can comprehend, the greater are their chances of Fussell Ackoff a truly adequate solution."

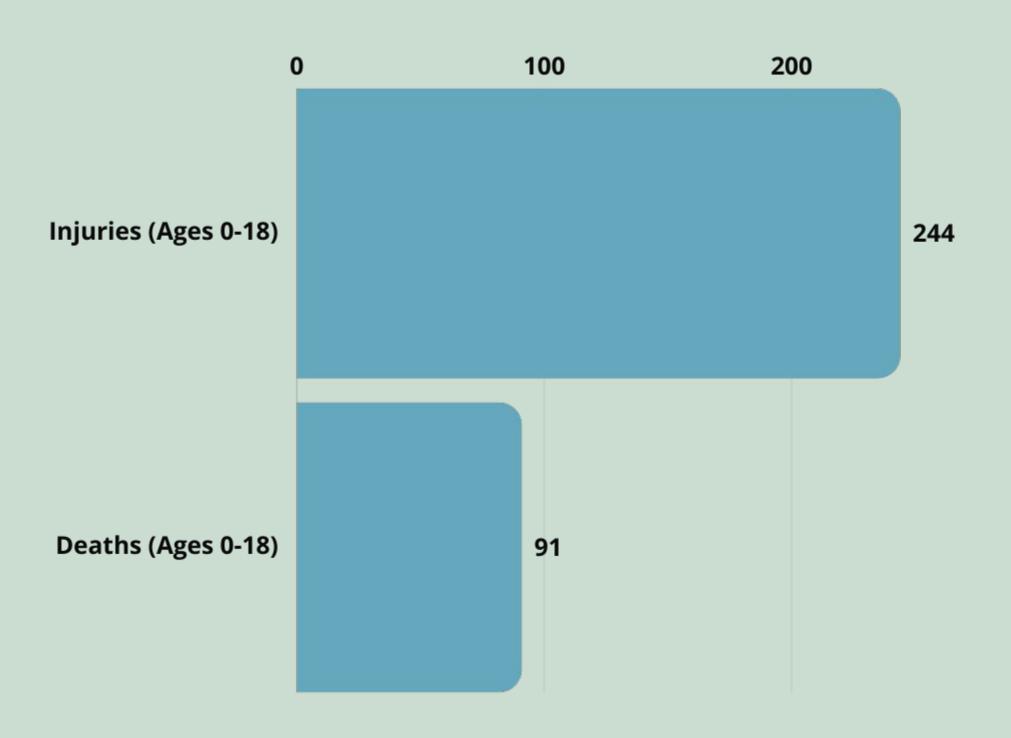
- Nearly 20% of children and young people ages 3-17 in the United
 States have a mental, emotional, developmental, or behavioral disorder.
- Suicidal behaviors among high school students increased more than 40% in the decade before 2019.
- Mental health challenges were the leading cause of death and disability in this age group.
- · These trends were exacerhated



School Violence Incidents

Between September 2019 and July 2024..

- 244 School Violence Incidents
- 91 fatalities (ages 0-18)
- 244 were injured (ages 0-18)



How do violent incidents impact children?

4-5 months after incident:

- 69% of survivors percieved their academic performance to be impaired
- 44% to be unchanged
- 16% to be improved

14-15 months after incident:

- 143 (61%) survivors reported academic performance to be impaired
- 26% unchanged



(Stene et al., 2019)

More Data

Those exposed to gun violence had shown higher levels of..

- Psychological distress
- Depression symptoms
- Suicidal ideation

...than those who haven't been exposed to gun violence

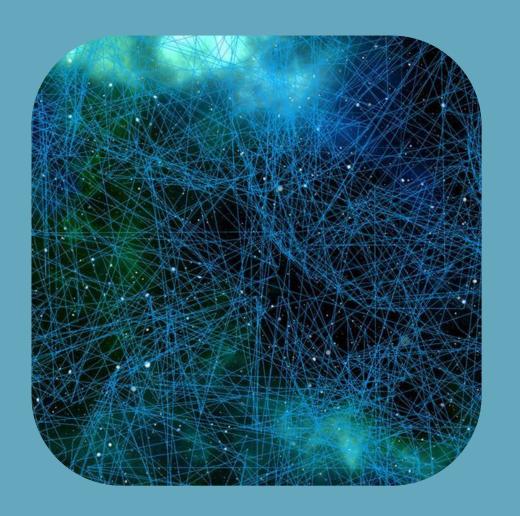




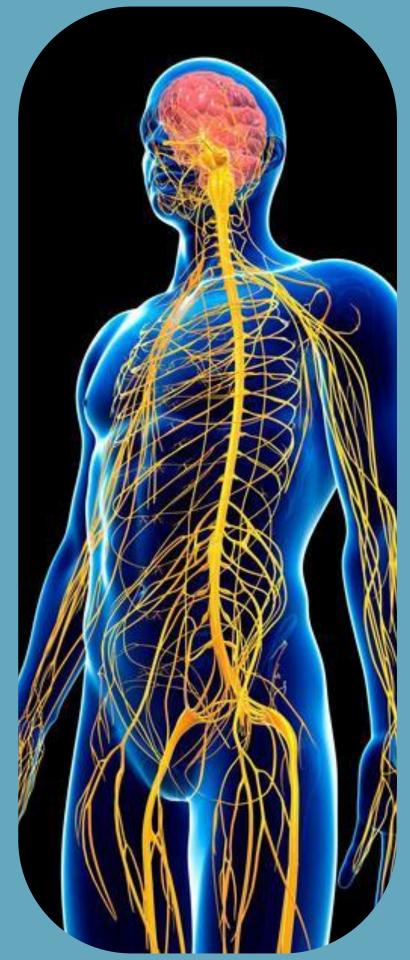
(Smith et al., 2020)

The Neurophysiology of Crisis

The human brain and body respond in known and predictable ways to stress and trauma. There are often similar responses to exposure in single incidents or over longer periods of time. The limbic system is activated when we perceive a threat, and additional processes are engaged in an effort to keep us alive and safe.















COMMON

EXPERIENCES OR

CHALLENGES









COMMON RESPONSES

EMOTIONAL ISSUES

- IRRITABILITY
- EASILY FRUSTRATED
- ANGRY
- TEARFULNESS
- HOPELESSNESS

COGNITIVE/ THINKING ISSUES

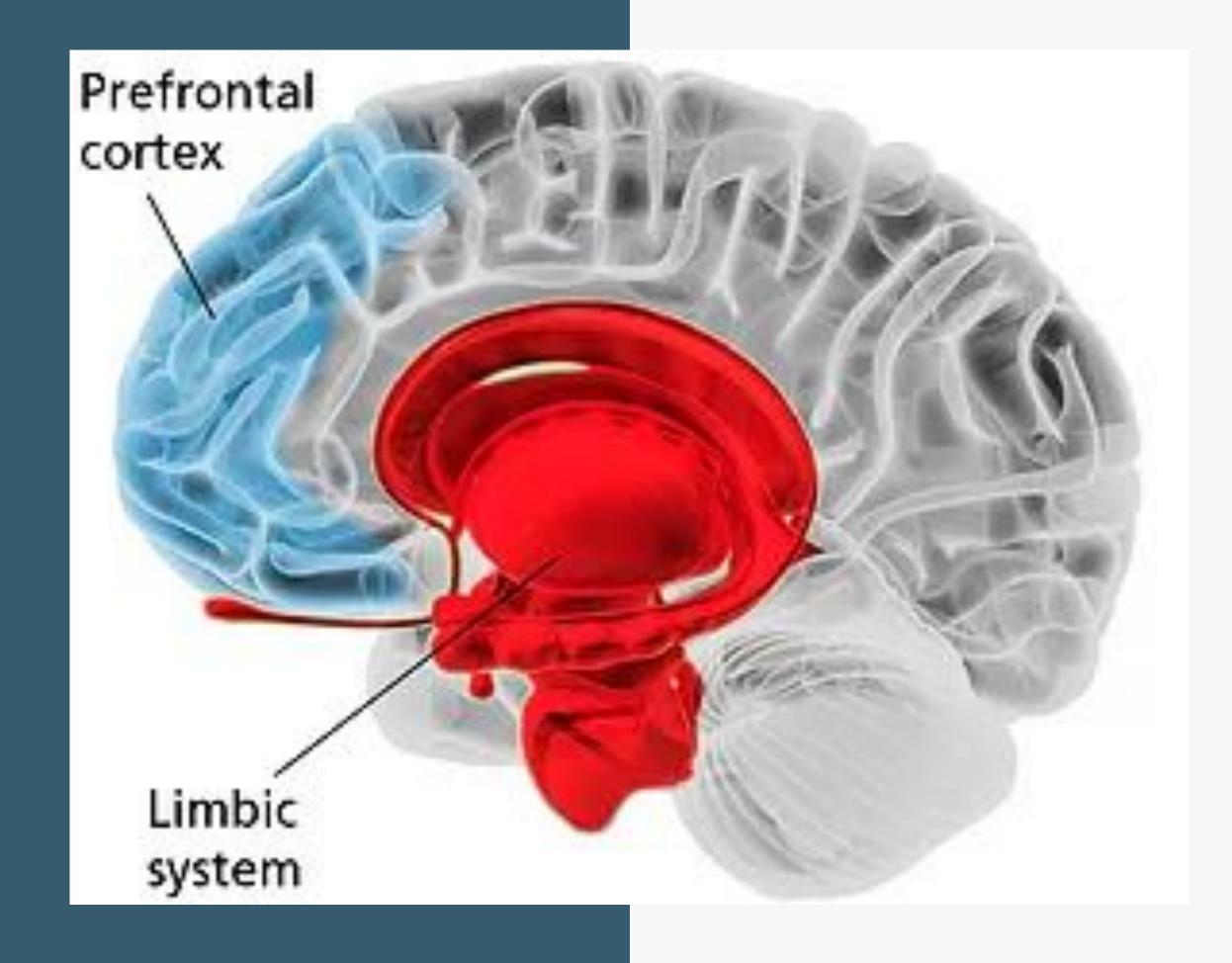
- TROUBLE
 CONCENTRATING
- DIFFICULTY
 TRACKING DETAILS
- TROUBLE WITH ORGANIZATION
- TROUBLEFOCUSING
- MEMORY ISSUES

PHYSICAL ISSUES

- HEADACHES
- STOMACHACHES
- TROUBLE SLEEPING
- APPETITE
- MUSCLE TENSION

BEHAVIORAL ISSUES

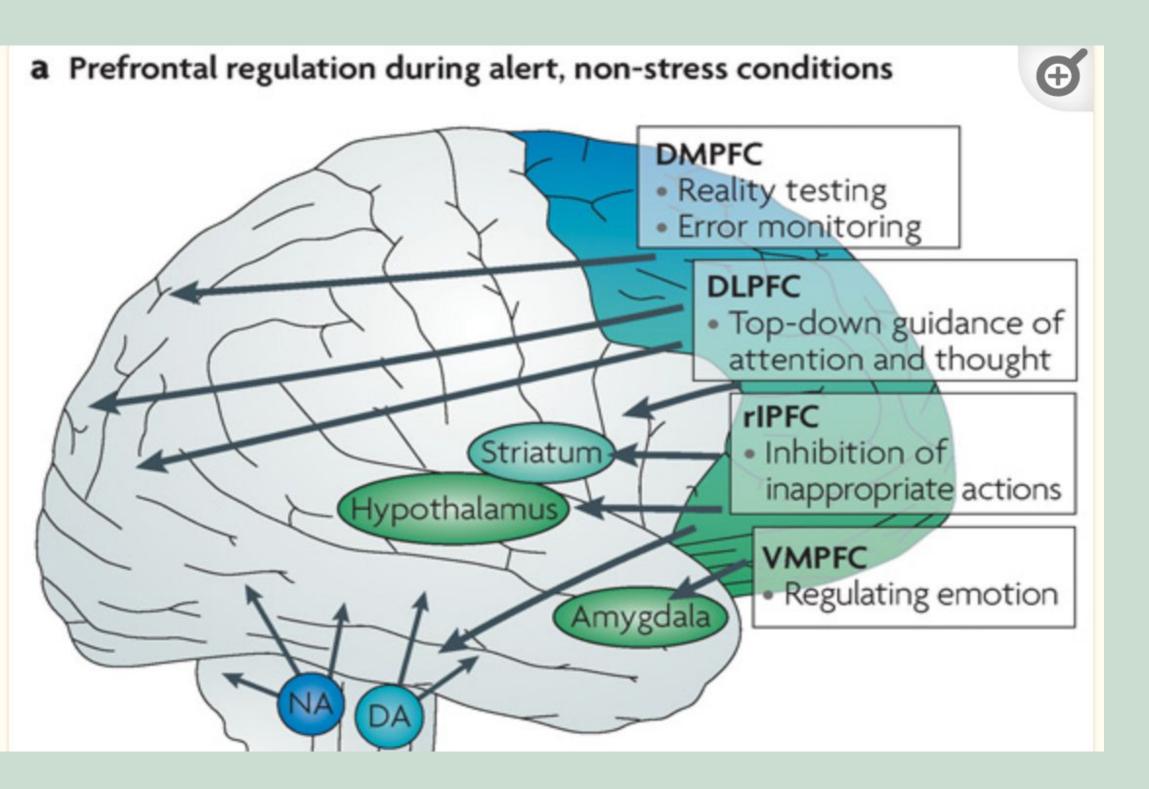
- AGGRESSION
- SUBSTANCE USE
- SHUTTING DOWN
- WITHDRAWAL
- ISOLATION



THE NEUROSCIENCE
OF RESPONSE AND
RECOVERY

Limbic System

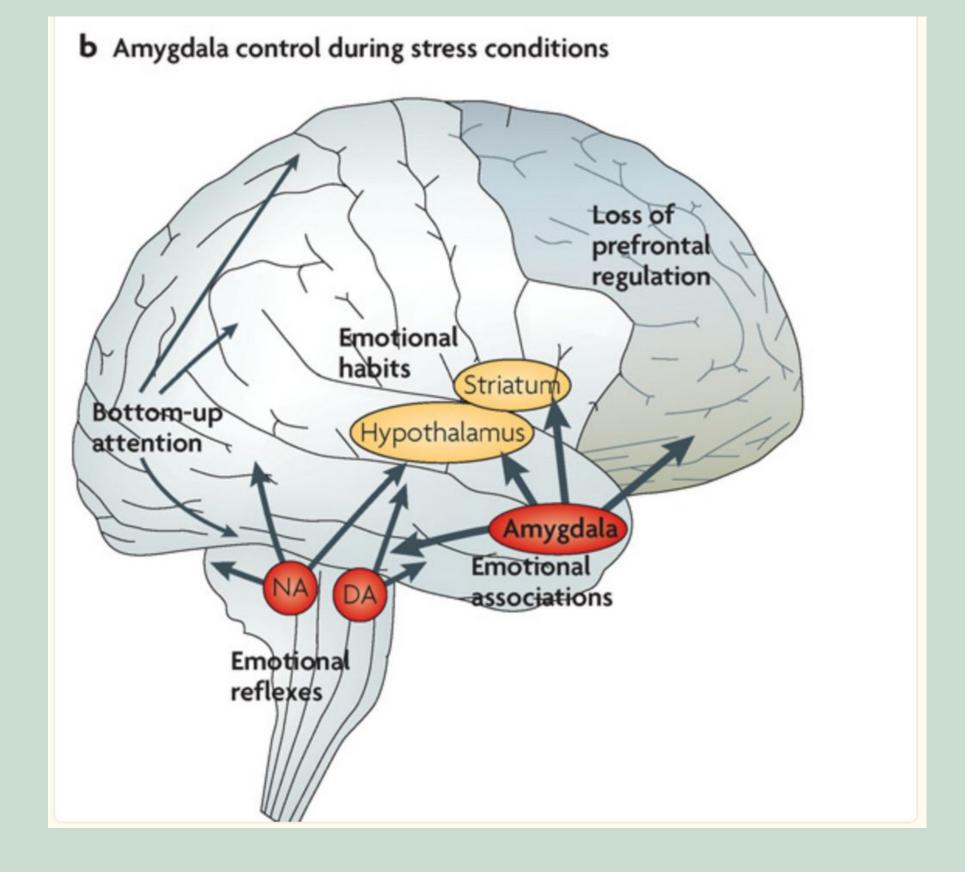
Areas	Functions
Cingulate gyrus	Autonomic functions regulating heart rate and blood pressure as well as cognitive, attentional and emotional processing.
Parahippocampal gyrus	Spatial memory
Hippocampus	Long-term memory
Amygdala	Anxiety, aggression, fear conditioning; emotional memory and social cognition.
Hypothalamus	Regulates the autonomic nervous system via hormone production and release. Secondarily affects and regulates blood pressure, heart rate, hunger, thirst, sexual arousal and the circadian rhythm sleep/wake cycle.
Mammilary body	Memory
Nucleus accumbens	Reward, Addiction



Prefrontal Cortex

"The prefrontal cortex (PFC) intelligently regulates our thoughts, actions and emotions through extensive connections with other brain regions."

** DOES NOT FULLY DEVELOP
UNTIL EARLY to MID 20s



Arnsten AF. Stress signalling pathways that impair prefrontal cortex structure and function. Nat Rev Neurosci. 2009 Jun;10(6):410-22. doi: 10.1038/nrn2648. PMID: 19455173; PMCID: PMC2907136.

Li CS, Sinha R. Inhibitory control and emotional stress regulation: neuroimaging evidence for frontal-limbic dysfunction in psycho-stimulant addiction. Neurosci. Biobehav. Rev. 2008;32:581–597. [PMC free article] [PubMed] [Google Scholar] This paper relates prefrontal dysfunction during stress to substance abuse.

"The reduction in PFC functioning that occurs during stress is highly relevant to understanding human mental and physical health. loss of self-control during stress exposure can lead to relapse of a number of maladaptive behaviors, such as drug addiction, smoking, drinking alcohol and overeating."



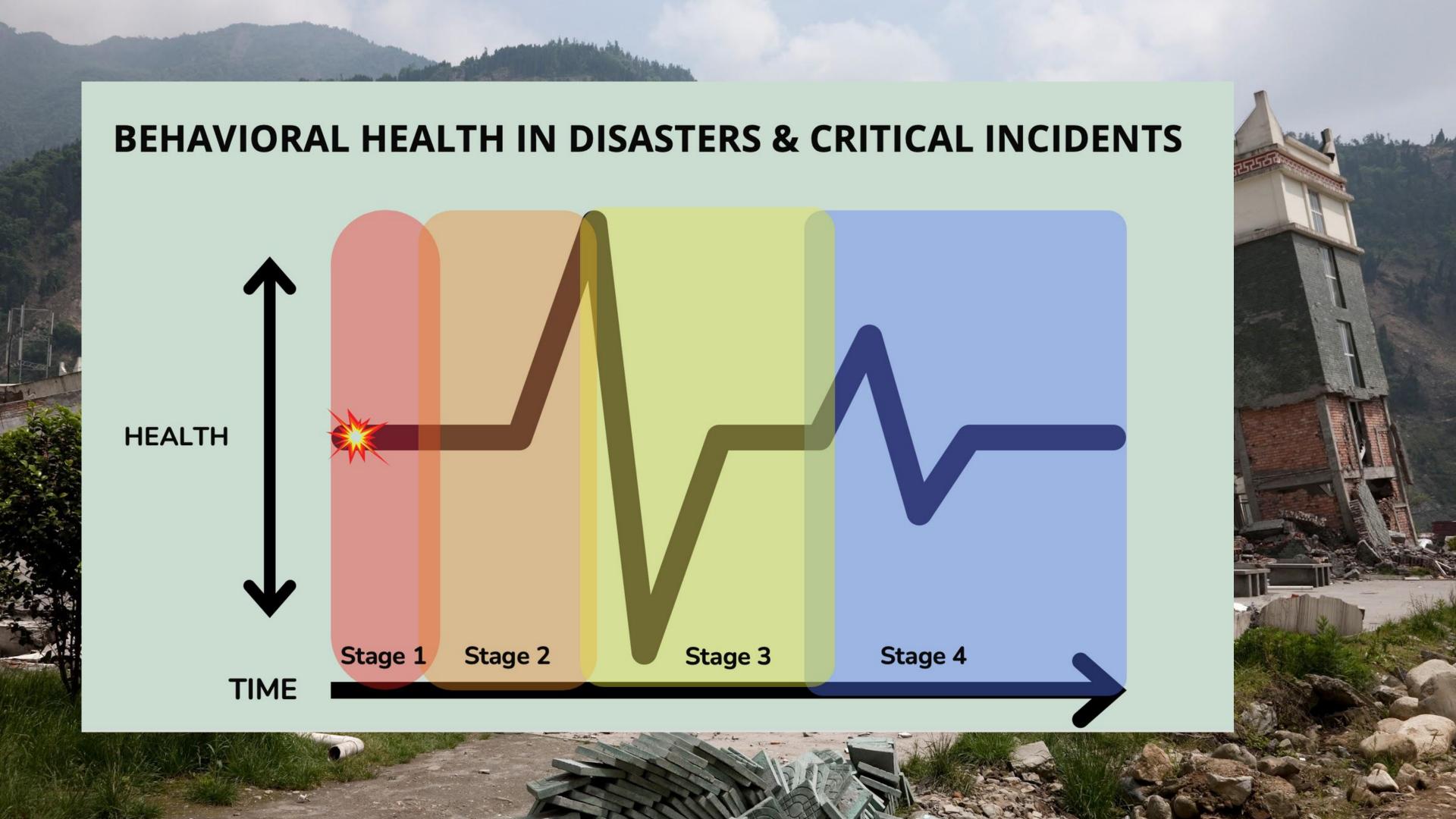
THEORETICAL BASES AND CURRENT RESEARCH

Research supporting this stage model was garnered from international and national (U.S.) sources in an attempt to find common themes and timelines across incidents.

The framework of stages was made to broadly provide structure for what we recognize are <u>considerable</u> local, individual and incident specific variability of experience.

Areas of research literature that were included in the process of developing in this stage model include:

- Emergency Management
- Trauma recovery
- Grief & Loss
- Resilience
- Clinical Psychology
- Disaster / Risk Science
- Public Health



GOALS: Adjust to safety and primary needs, Triage, Initial impact assessment

ISSUES: Fear, Panic, Uncertainty, Direct loss and exposures

FOCUS: Triage,
Psychological First
Aid, Safety,
Assessment of
ongoing or potential

GOALS: Establish BH supports & strategies; use energy and attention to prepare for challenges.

ISSUES: Denial of impact, Unrealistic perception of recovery, high bonding & external support

FOCUS: Planning, Training, Prep for Surge, Communicate typical reactions / Reassure GOALS: BH support at higher acuity levels and for more people (MH surge), screening & assessment

ISSUES: Grief, Loss,
Hopelessness,
Depression, Suicide,
Exhaustion, Disaster
cascade effects
(economics & limits of assistance).

FOCUS: Tiered support, Referral sources, plan for Jona-term recovery

GOALS: Adjustment,
Reconnection,
Purpose, Hope

ISSUES: Grief, Loss,
Disaster cascade
effects, Exhaustion,
"new" focus

FOCUS: Community
Connections and
Collaboration.

uneau

Stage 1:

Impact / Rescue

(hours to weeks post-impact)

Stage 2:

Heroic / Cohesion
(weeks to months post-impact)

Stage 3:

Adversity / Surge (months post-impact)

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Rebuilding / Resilience (months to years post-impact)

Related and Supporting Literature & Research for BH Stages

Framework

- 1. ARIZMENDI, B. J., & O'CONNOR, M. F. (2015). WHAT IS "NORMAL" IN GRIEF? AUSTRALIAN CRITICAL CARE, 28(2), 58-62. HTTPS://DOI.ORG/10.1016/J.AUCC.2015.01.005
- 2. Arnold, S. A., Brockdorff, N., Jakoljev, I., Zdravkovic, S. (2021). Disaster preparedness and cultural factors: a comparative study in Romania and Malta. PMC, Jul; 45(3). 664-690. https://doi.org/10.1111/disa.12433
- 3. Arnold, S. A., Brockdorff, N., Jakovljev, I., & Zdravković, S. (2018). Applying cultural values to encourage disaster preparedness: Lessons from a low-hazard country. International Journal of Disaster Risk Reduction, 28, 743-752. https://doi.org/10.1016/j.ijdrr.2018.04.015
- 4. Australian Institute for Disaster Resilience Knowledge Hub. (n.d.). The national principles for disaster recovery. National Emergency Management Agency. https://knowledge.aidr.org.au/resources/national-principles-for-disaster-recovery/
- 5. Bryant, R. A. (2006). Recovery after the tsunami: timeline for rehabilitation. The Journal of Clinical Psychiatry, 67(2), 50-55. https://www.ncbi.nlm.nih.gov/pubmed/16602816
- 6. Cherry, K. E., & Gibson, A. (2021). The Intersection of Trauma and Disaster Behavioral Health: Intersection of trauma and disaster behavioral health. Springer. https://doi.org/10.1007/978-3-030-51525-6
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- 10. Miyagi Prefecture Reconstruction Force. (2011). Outline of the Miyagi Prefecture Disaster Recovery Plan. Miyagi Prefecture Government. https://www.pref.miyagi.jp/site/miyagifukkounotabi/en/history/index.html
- 11. Pacella, B. J., Cowlishaw, S., Gibbs, L., Bryant, R. A., Brady, K., Gallagher, C., Molyneaux, R., Gibson, K., Block, K., Harms, L., Forbes, D., & O'Donnell, M. L. (2024).

 Trajectory of adjustment difficulties following disaster: 10-year longitudinal cohort study. BJPsych Open, 10. https://doi.org/10.1192/bjo.2024.3
- 12. SAMHSA. (2000). Field Manual for Mental Health and Human Service Workers in Major Disasters. ADM, 90-0537. https://store.samhsa.gov/sites/default/files/adm90-0537.pdf
- 13: Shiba, K., Daoud, A., Kino, S., Nishi, D., Kondo, K., & Kawachi, L. (2022). Uncovering heterogeneous associations of disaster-related traumatic experiences with subsequent mental health problems: A machine learning approach. Psychiatry and Clinical Neurosciences, 76(4), 97-105. https://doi.org/10.1111/pcn.13322. https://doi.org/10.1111/pcn.13322. https://doi.org/10.1111/pcn.13322. https://doi.org/10.1111/pcn.13322. https://doi.org/10.1111/pcn.13322.html

What to prioritize when working with children, youth and teens



What do Children, Youth and Teens need?



TRUST

honest answers and explanations



SAFETY, ROUTINE, STABILITY consistency, plans and predictable patterns



CONTROL AND A SENSE OF FUTURE Forward thinking

TRUST



Include them in decision making and discussion of concerns and options at a developmentally appropriate level (academic, social, media)



Allow them active participation in cultural, family and community practices, rituals, ceremonies, etc (particularly around grief and loss)



Don't hide the truth from kids or lie to them. Be honest, and share things at an appropriate emotional level.

SAFTEY, ROUTINE AND STABILITY Transitioning to and from "Emergency Mode"

- The brain and body need an opportunity to let down on the 'threat scanning' and be more accurately tuned in to day-to-day ups and downs.
- ADDICTION TO THE EMERGENCY IS A REAL THING.
- Key physiology: Dopamine, Adrenaline / Epinephrine / Norepinephrine / Cortisol
- IDEAS: Slow down and evaluate the criticality of a task or a job before you start to do it. Does it need to be done "RIGHT NOW"

The benefits of orienting to "right now" increase a sense of safety

 Taking part of your day to 'tune in' to the present moment (mindfulness, deep breathing, meditation) is related to decreases in anxiety and depression.

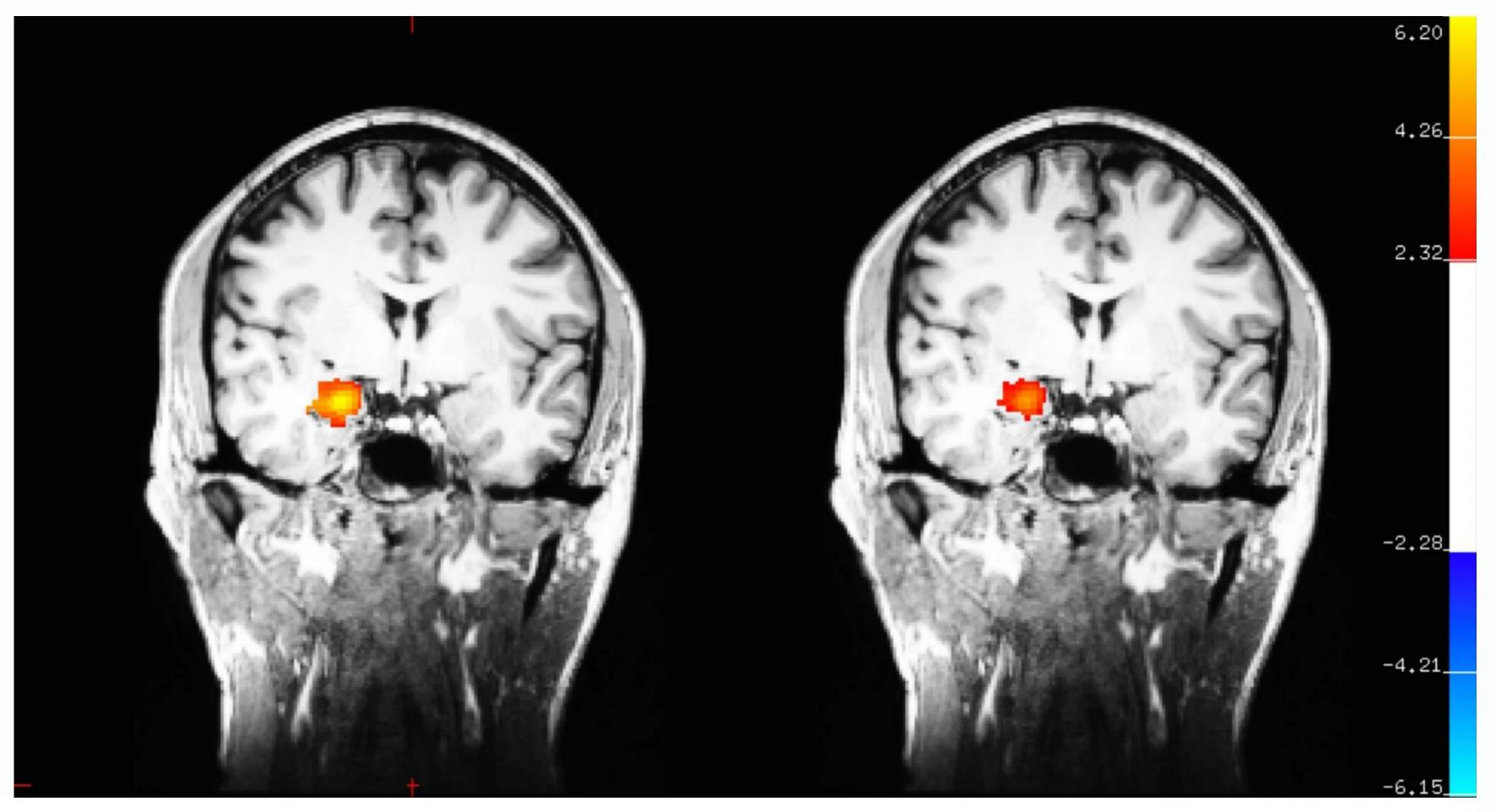
- Being oriented about right now reminds us that we are not currently under 'threat'.
- Mindfulness can improve cognitive functioning and emotion regulation for people who are experiencing grief and bereavement.
- *** Mindfulness and meditation as practices

PRESENT

PAST

FUTURE

- https://news.harvard.edu/gazette/st ory/2018/04/harvard-researchers-stu dy-how-mindfulness-may-change-the -brain-in-depressed-patients/
- https://askthescientists.com/brain-m editation/
- https://www.frontiersin.org/articles/1
 0.3389/fnhum.2018.00541/full



Functional MRI (left) showing activation in the amygdala when participants were watching images with emotional content before learning meditation. After eight weeks of training in mindful attention meditation (right) note the amygdala is less activated after the meditation training. Courtesy of Gaelle Desbordes



For young children



Finding ways that they can actively participate in the home or classroom - having a 'job' to do is helpful.



Help them engage in imaginative play where they can think creatively



Help them find and seek out new opportunities that may be available- new friendships, hobbies etc.

For youth and teens

What is something meaningful that they can contribute to?

What is a small step they can take in the very near term that will help get them on the road they want to be on?

What is their idea for something they could do that is FAR in the future-a big dream?

What is something they care about that they can be part of?

Other considerations



Safety and good decision making for teens



Healthy Control



The good brain chemicals

Ways to Help Kids Balance Stress and Performance

- •Help students stay in the moment. Helping students learn simple mindfulness, other calming techniques, or engaging in physical activity can train this way of thinking.
- Help students gauge their readiness for a task or conversation.
- °Teach students ways to build resilience. Connect with supportive people (even thinking of them can help).
- ○Be flexible, and focus on goals, purpose, and hope.
- OHelp students notice the successes along the way small and large and what they can or have been able to handle successfully. Ask students to write these down so they can look back at them later when needed. It's better to have a list on hand than try to remember.

Preparation Response Prevention Recovery

What you do in response is heavily informed by the level of preparation you do, and should be aligned with your goals for recovery

When responding to a critical incident: ACT with intention



Assess

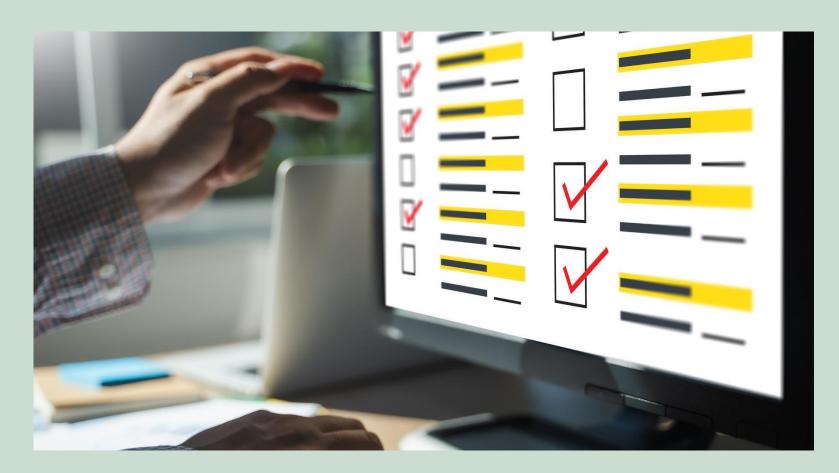
Communicate

Tailor

ASSESS

 Assess scale of impact, priorities, available and needed resources.

 Who, specifically, are the parties in each role. How current is your response plan?
 Update it regularly (prior to) and immediately (in event of)





To specific groups: Staff, Students, Parents, Community, Media

COMMUNICATE

The comms plan needs to be separate for each group, AND consistant with itself.

Understanding best practices for de-escalation and effective at-work (and at home) communication

Key features of effective response communication include: WHO is responsible for what communication role (eg. who is coordinating volunteers, who is coordinating professional crisis services). Names, emails and phone numbers.





- WHAT the resources are that are available for each specific audience or group in need.
- WHAT resources are still needed
- WHAT the asks are of the community, district or other officials.
- WHAT is still unknown or undecided: it is ok to communicate what you don't yet know.
- WHAT is available in the languages needed in your

WHERE each specific group (caregivers, staff, community) can go to find what is needed for them (online, in person, etc) WHEN the resources are available or for how long



COMMUNICATION ISSUES

- •Remember how the pre-frontal cortex is influenced by stress and trauma.
- ONo-one can have a logical, problem solving conversation when they are 'flooded'.
- °Take extra time to talk. Come back to things, and take breaks.
- •Get space rather than pushing the issue then and there.
- Check in on levels of rest and tiredness.
- Don't forget about high-context and low-context cultural differences in communication.

OACTIVE LISTENING (thousands of 5* reviews)

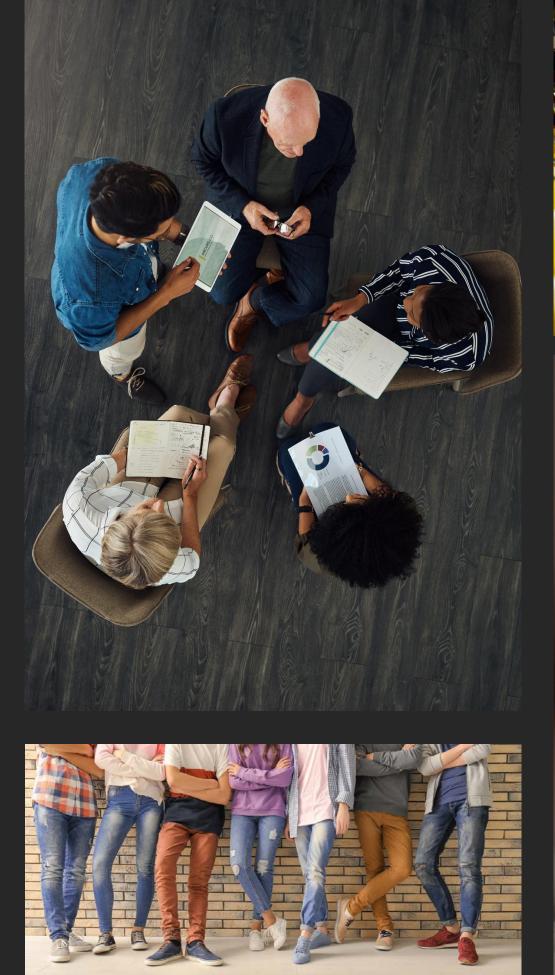
Color	Level of Alertness	Feelings
Blue	Low state of alertness	Bored, tired, sad, disappointed, sick, depressed, shy
Green	Perfect state of alertness	Happy, positive, thankful, proud, calm, content, ready to learn
Yellow	Higher state of alertness	Excited, silly, annoyed, worried, embarrassed, confused, nervous
Red	Too much alertness	Upset, angry, aggressive, mad, too excited, terrified, out of control



TAILOR

Tailor your response with key concepts in mind for behavioral health:

- Not one size (or one intervention) fits all.
- There need to be options for different groups, in different places, over different time frames.
- No requirements to participate in debriefing (CISM) or other processing groups. (1,2,3)
- Nuance can be hard but is <u>very</u>









Plan for HOW your actions in the first two weeks post-impact are aligned with the longer term recovery goals.

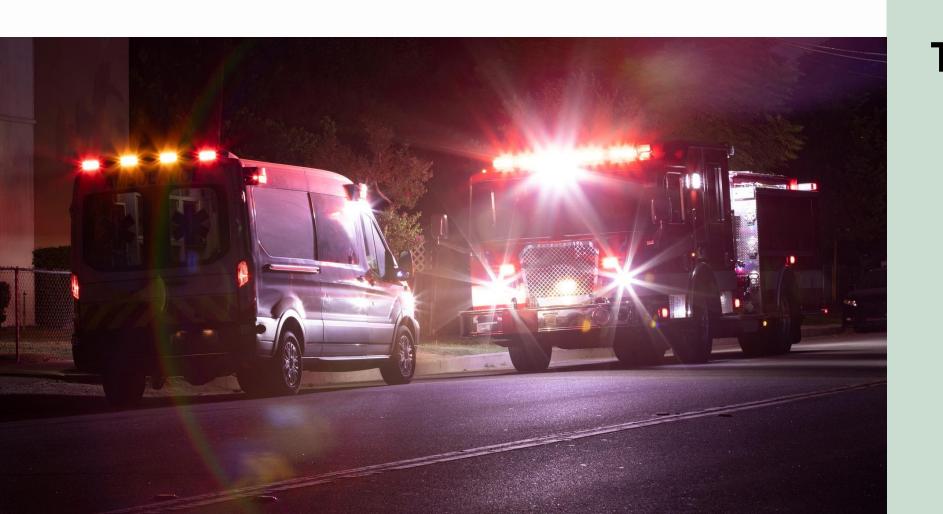
- acknowledge
 challenges, length and
 breadth of recovery
- acknowledge BH triage and support is so essential in early response
- acknowledge culturally informed coping

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Integrating ACT

Examples of Collaboration and Communication

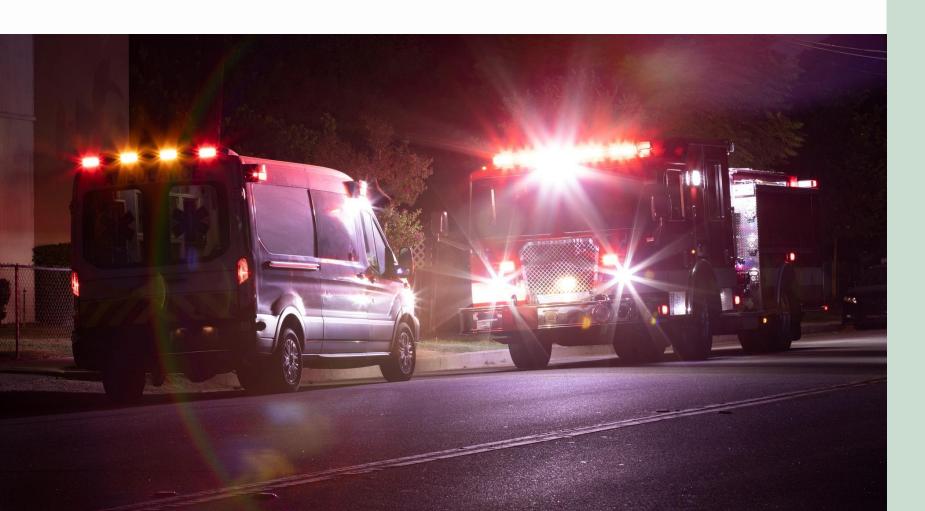


Sandy Hook Elementary School Shooting (2012)

What Worked:

- Inclusion of all state responders and key coluntary organizations
- Additional attention to communication among adult, child, school system and law enforcement services.
 Take-aways:
 - Better understanding of ethnic and cultural prefrences and norms regarding mental health care and care seeking
 - Having staff pre-trained to

Examples of Collaboration and Communication



Marjory Stoneman Douglas High School Shooting (2012)

- Communication must be maintained between first responders and supported stakeholders
- Coordinate messages with media and public Why?
 - Helps maintain situational awareness
 - Helps maintain operational coordination
 - Provides timely and accurate information to media and public
 - Inconsistent communication provides uncertainty and fear in community
 - Establishing a clear comms leader is vital for communication and unity within the

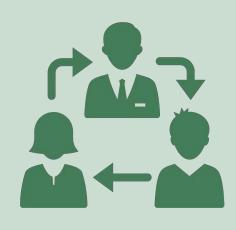
More in Earnamus in its.

https://www.policinginstitute.org/wp-content/uploads/2019/08/Browar

Other take-aways



Plan and
Prepare based
on impact, not
probability



Clearly defined roles and back up roles are game changers



Don't underestimate the power of leadership modeling



Behavioral
health is a
critical
component of
response, not an

"Difficult is a far cry from impossible. The distance between these two lies hope. Hope and fear cannot occupy the same space at the same time. Invite one to stay."

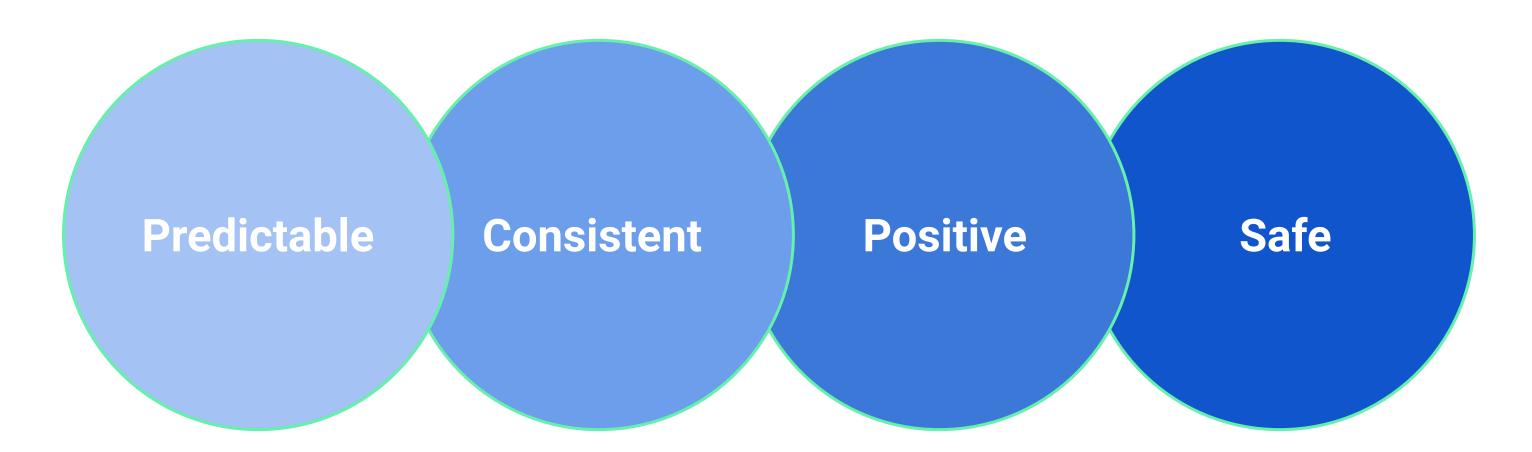
— Maya Angelou



Creating Positive Conditions for Learning

The fundamental purpose of PBIS is to make schools more effective, efficient and equitable learning environments.

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PBIS is...

Framework for enhancing adoption & implementation of

Continuum of evidence-based interventions to achieve

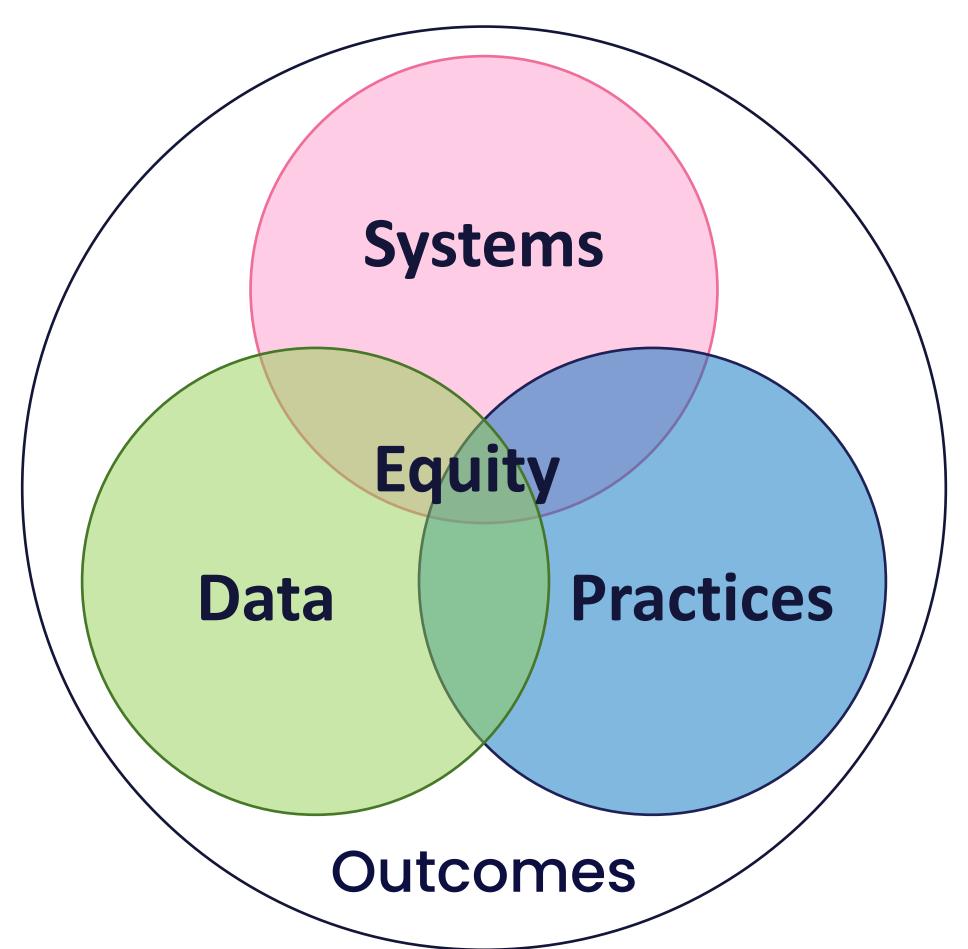
Academically & behaviorally important outcomes for

All students





Critical Features of PBIS



PBIS Supports Improved Outcomes

Improved Student Outcomes

academic achievement

(Angus & Nelson, 2021; Horner et al., 2009; Lassen et al., 2006; Nelson et al., 2002)

prosocial behavior

(Metzler et al., 2001; Nelson et al., 2002)

attendance

(Flannery et al., 2020*; Freeman et al., 2015*)

emotional regulation

(Bradshaw, Waasdorp, & Leaf, 2012)

reduced bullying behaviors

(Ross & Horner, 2009; Waasdorp, Bradshaw, & Leaf, 2012)

decreased rates of drug/alcohol use

(Bastable et al., 2015*; Bradshaw et al., 2012)

social & academic outcomes for SWDs

(Lewis, 2017; Tobin, Horner, Vincent, & Swain-Bradway, 2012)

Reduced Exclusionary Discipline

office discipline referrals

(Bradshaw, Mitchell, & Leaf, 2010; Bradshaw et al., 2012; Bradshaw et al., 2021*

Elrod et al., 2022*; Flannery et al., 2014*; Freeman et al., 2015*; Horner et al., 2005; Horner et al., 2009; Metzler et al., 2001; Nelson et al., 2002; Solomon et al., 2012)

suspensions

(Bradshaw, Mitchell, & Leaf, 2010*; Freeman et al., 2015; *Gage et al., 2018; Gage et al., 2019; Nelson, 1996; Nelson et al., 2002; Solomon et al., 2012)

restraint and seclusion

(Reynolds et al., 2016; Simonsen, Britton, & Young, 2010)

racial inequities

(Fox et al., 2021; Gion et al., 2022; McIntosh et al., 2018; McIntosh et al., 2021a; McIntosh et al., 2021b; Muldrew & Miller, 2021; Payno-Simmons, 2021; Swain-Bradway et al., 2019)

Improved Teacher Outcomes

teacher efficacy & well-being

(Kelm & McIntosh, 2012; Ross & Horner, 2006; Ross, Romer, & Horner, 2012)

teacher-student relationships

(Condliffe et al., 2022)

student engagement & instructional time

(Algozzine & Algozzine, 2007; Condliffe et al., 2022; Flannery et al., 2020*)

school culture & organizational health

(Bradshaw et al., 2008; Bradshaw et al., 2009; McIntosh et al., 2021; Meng et al., 2016)

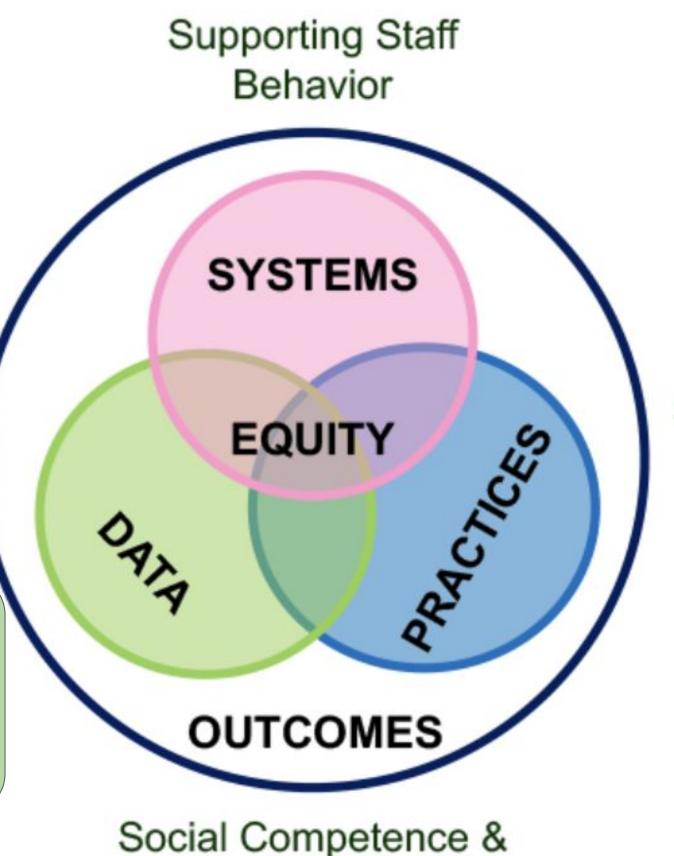
climate & safety

(Elrod et al., 2022*; Horner et al., 2009; McIntosh et al., 2021)

When Implementing Positive Behavior Interventions and Supports (PBIS) with Fidelity



MTSS Framework for Recovery



Academic Achievement

- Adequate staffing and resources
- Recovery Coordinator part of district leadership team
- Written recovery plan
- Remember your "typical" capacity is often compromised in recovery- Do less better

Supporting Student Behavior

- Evidence based
- Aligned to documented need

data
Fidelity of implementation for any new practices

course performance (ABC)

Triage, Screening,

Attendance, behavior,

Supporting

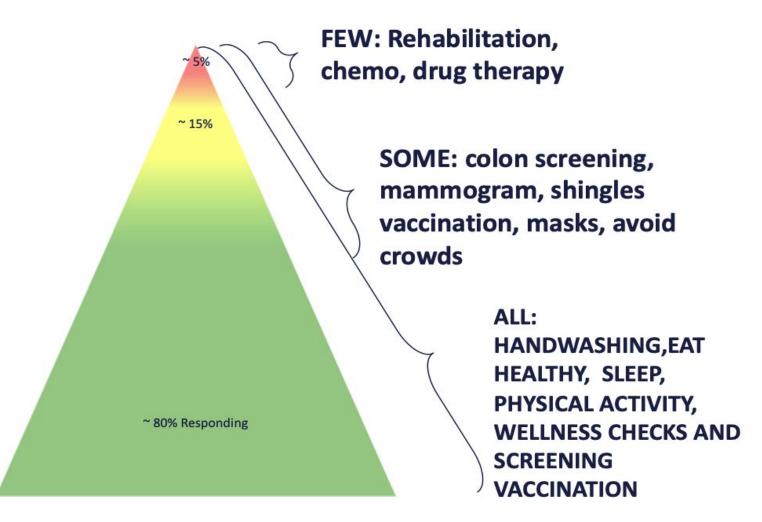
Decision

Making

How do we apply a public health model to recovery?

Public Health Model

- Prevention
- Focus on Specific Behaviors across population
- Ensure widespread adoption
- Layered and connected
- Ensure vast majority are healthy- data system and modify as needed

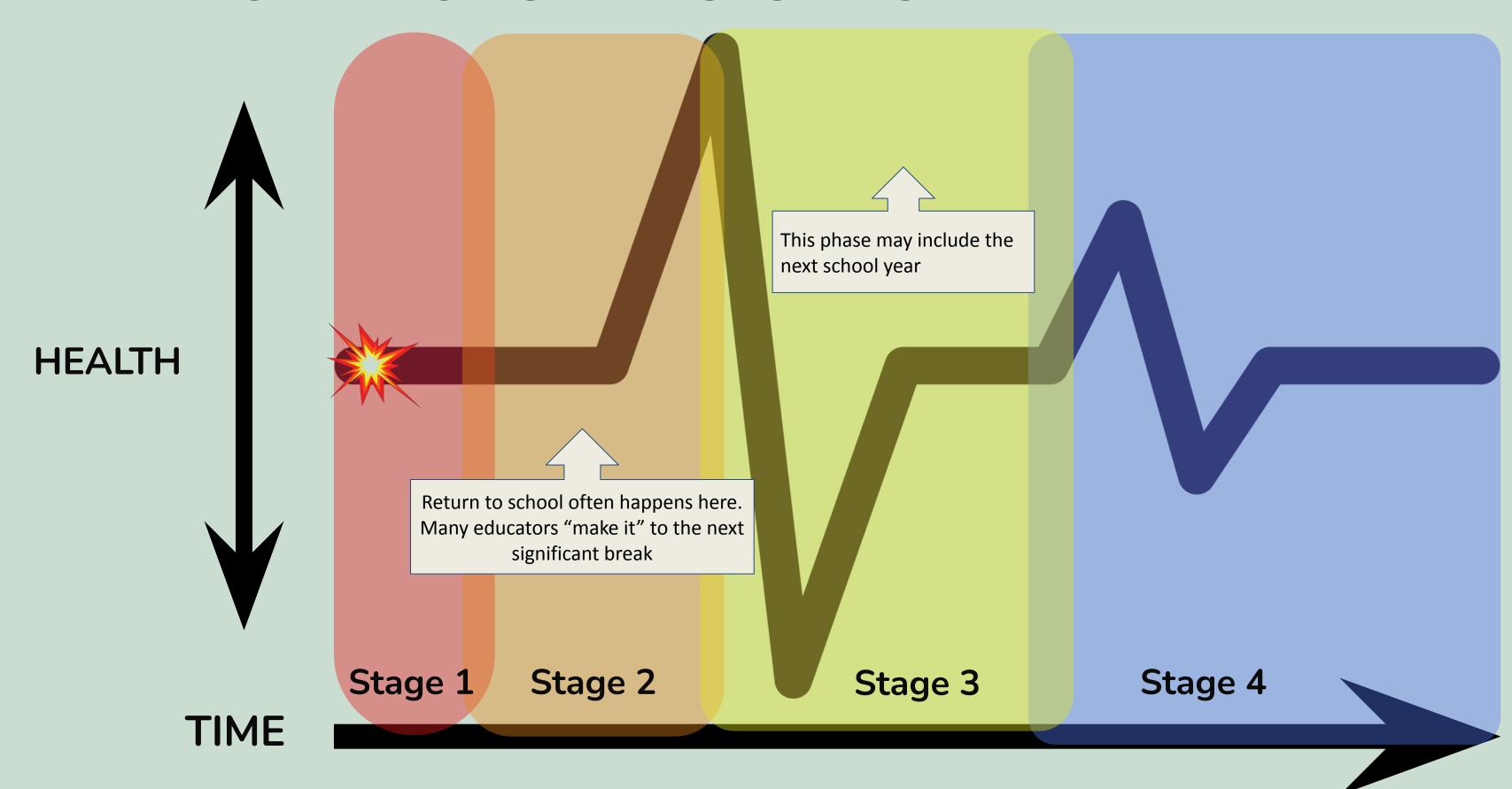


This model adapts based on the needs of the community.

Crisis Response within an MTSS Framework

- Provide support across phases of recovery
 - Leverage existing systems across the implementation cascade
 - Do what works, and do it well

REACTIONS AND BEHAVIORAL HEALTH SYMPTOMS IN DISASTERS



Immediate Crisis Response

Ensure Safety

Timeline: onset of the crisis event and encompasses the time during which schools are closed or significantly disrupted.

Emotional symptoms in the first few weeks following a traumatic event are normal and not indicative of longer-term challenges

Crisis events affect everyone differently. Students or staff who were struggling before the crisis event may need more intensive support in this phase.

Existing district systems for communications, donations, and other logistics are likely to be overwhelmed

Key District Actions During this Phase

- Ensure immediate safety for all
- •Implement emergency communication, reunification, and resource distribution plans in coordination with outside agencies (e.g., law enforcement)
- Assess the scope of the incident
- •Ensure access to evidence-based **triage and psychological first aid** is available to the most impacted students and staff as soon as possible
- Plan for building repair or relocation
- •Re-open school as soon as feasibly possible
- •Centralize **communication** regarding available resources and anticipated re-opening timelines and procedures
- Manage and direct donations
- •Provide time for staff planning and community support before students return
- •Avoid overwhelming staff with significant new learning focus on building confidence in a few key strategies related to connections, routines, and emotional regulation
- Plan for increased staff presence to support connections during re-opening

Key messages: getting back to school quickly is important, emotional symptoms are normal now, reinforce existing systems and strengths

Resources



This page highlights resources to support the use of a multi-tiered system of support (MTSS) framework to support students, families, and educators during the transition back to school during and following a crisis (e.g., violent event, a pandemic, natural disaster, social unrest, or other emergency) in a manner that prioritizes their health and safety, social and emotional needs, and behavioral and academic growth.

What is Crisis Recovery?

Recovery from a crisis event is a long-term process and is best guided by a representative leadership team. Our resources are designed to support families, educators, schools, districts, and states throughout the phases of crisis recovery following a significant crisis event that disrupted the learning environment. While everyone's path to recovery is unique, there are community-level trends that we can use to predict levels of need across time and guide recovery planning. We describe each phase and specific action items below.



Applying the Essential Elements to Crisis Recovery

School Emergency Response to Violence (Project SERV)

CFDA NUMBER 84.184S

PROGRAM TYPE Discretionary/Competitive Grants

Project SERV ALSO KNOWN AS

Project SERV funds short-term education-related services for local educational agencies (LEAs) and institutions of higher education (IHEs) to help them recover from a violent or traumatic event in which the learning environment has

Project SERV funds for most violent or traumatic events are managed by the Department's Office of Safe and Supportive Schools.



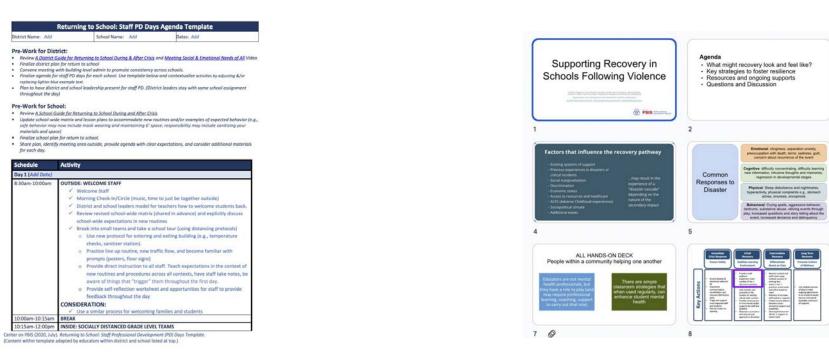
THEY WILL ASK WHAT HAPPENED

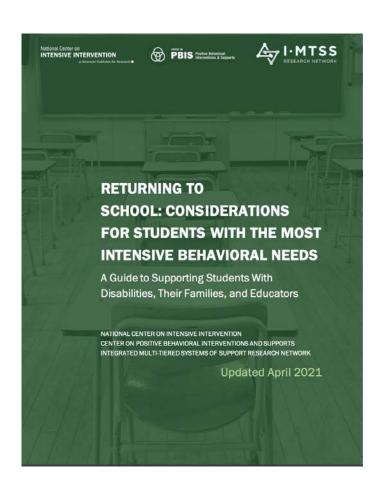
1-877-53-NCSCB (1-877-536-2722)

to reassure children that they can and should feel safe in their school, in their home, and in their community While it is small for

COULD I HAVE DONE ANYTHING TO

WHOSE FAULT IS IT?





Initial Recovery

Stabilize Learning Environment

Timeline: begins when schools re-open. May last until next significant school break.

Resources are directed toward social emotional and behavioral supports.

The goal is to stabilize the learning environment and promote a sense of community for healing.

Social cohesion and external support is strong during this phase.

Key District Actions During this

Phase

- •Focus on staff support and wellness
- •Provide as much notice as possible about disruptions to routines
- •Implement and support a few key tier 1 strategies related to connections, routines, and emotional regulation for all
- •Provide universal "on-demand" support for students and staff (e.g., push-in support, wellness room)
- Reteach and practice school-wide expectations
- •Reteach and practice academic routines at an independent instructional level
- •Maintain a restorative and instructional approach to discipline and resist pressure to intensify exclusionary practices
- Avoid overwhelming staff with significant new learning
- •Provide multiple opportunities and avenues for staff and student feedback on new procedures and supports
- •Hold listening sessions with impacted students, families, and community leaders to acknowledge and address concerns or needs.
- •Develop a recovery plan to guide actions throughout phases of recovery

Key messages: Support staying on track with less is more, focus on stability and social emotional recovery. Ripple effects are normal-some may need support.

Academic focus is on routines not rigor. Begin to prepare district leadership for stage 3

Resources



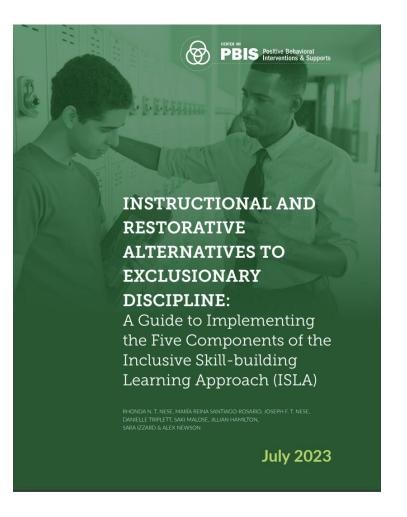
This page highlights resources to support the use of a multi-tiered system of support (MTSS) framework to support students, families, and educators during the transition back to school during and following a crisis (e.g., violent event, a pandemic, natural disaster, social unrest, or other emergency) in a manner that prioritizes their health and safety, social and emotional needs, and behavioral and academic growth.

What is Crisis Recovery?

Recovery from a crisis event is a long-term process and is best guided by a representative leadership team. Our resources are designed to support families, educators, schools, districts, and states throughout the phases of crisis recovery following a significant crisis event that disrupted the learning environment. While everyone's path to recovery is unique, there are community-level trends that we can use to predict levels of need across time and guide recovery planning. We describe each phase and specific action items below.



Applying the Essential Elements to Crisis Recovery





Habits of Effective Classroom Practice

Habits are predictable and regular responses to cues in our environment. In "The Power of Habit." Charles Duhigg (2012) described how we develop habits through cue-response-reward loops. For example, we say "Hank You" (response) when someone habids the door (cue), and we may hear "you" welcome" or see a smile in return (reward). We read or hear words (responses) based on unique combinations of letters or sounds (cues), and we receive information (reward). In other words, we develop habits by experiencing antecedents, behaviors, and consequences—the ABCs of behavior, Consider the following examples.

	Antecedent	Behavior	Consequence
Example 1	In public	Wear mask and maintain safe distance	Avoid germs and receive positive attention
Example 2	In line at a grocery store with candy stocked shelves		
Example Child repeatedly asks 3 (screams) for candy in line Parent gives child candy Child sto		Child stops screaming	

ach example, the behavior becomes a habit through repeated practice of the ABC sequence. Habits maintained because they work (e.e. result in occasional reinforcement. In this brief, we discuss how we develop habits of effective classroom practice and (b) expand effective habits in our schools, districts, states.

How can we develop habits of effective classroom practice?

Although we can develop habits accidentally (e.g., give child candy to escape screaming), we can also use our knowledge to develop effective habits intentionally. For example, consider the parent in Example 3. Instead of continuing to give their child candy to avoid a tantrum in line, the parent may change the antecedent, engage in a different behavior, and experience a different consequence (see example below).

	Antecedent	Behavior	Consequence	
Example 3 (revised)	Parent chooses candy-free check-out line at store	Parent engages child in "line game" while waiting	Parent avoids screaming and enjoys child's attention	1

Like the parent in this revised example, we can modify our own ABCs to develop habits of effective practice in our classrooms. We do that by starting with simple practices, setting ourselves up for success building effective habits, celebrating accomplishments, and sharing with others.

Positive Behavioral Interventions & Supports (PBI



This template can be used to guide the development of a recovery plan following a school violence incident or an incident of community violence that substantially impacts a school. The timeframe for recovery will vary but districts should develop a plan that encompasses at least 12-24 months. Each of the key areas noted should be addressed and may be more significant based on the intensity of the incident. This plan should be outlined soon after re-opening to guide recovery efforts.

Steps for Developing and Implementing a Recovery Plan

Step 1: Identify Recovery Leadership Team

This team may be an existing leadership team that is specifically tasked with guiding and monitoring recovery efforts or a new team that includes needed expertise and skills. Recovery team members should include a school administrator and dependent on the intensity of the incident may also include district-level participation, and should include as appropriate based on the incident, expertise in mental health, behavior, and wellness of students and staff, trauma-informed practices, differentiating instruction and supports, data systems, analysis and use, human resources, professional development, community service providers.

Step 2: Review existing data to determine

- Who was most impacted? Make a plan to closely support individuals directly impacted. (e.g, witnessed event, knew victim, close proximity to event)
- How widespread was the impact?
- What existing data (e.g., student and staff attendance) can be easily used to monitor initial recovery
- Verify adequate data systems exist to monitor long-term recovery efforts.

Step 3: Identify a vision and specific goals for recovery.

What does recovery look like for this school community? Consider school community strengths
and specific needs. This vision will be used to help prioritize key actions below. Three to five
goals should be developed aligned with the vision and focused on key recovery priorities. The
plan should be written in a way that both guides school/district recovery and can be shared with
the community.

Step 4: Identify key action steps for each phase of recovery in each relevant content area.

 What are key activities for recovery? Who will be responsible? How will activities be funded and supported?

Step 5: Implement the plan and use self-checks between phases to guide plan adjustments.

 How will recovery progress be measured? How will decisions about needs be made? How will stakeholder opinion be assessed (teachers, students, families, community). How will decisions to withdraw support or increase learning expectations be made?



Helping School-Age Children with Traumatic Grief: Tips for Caregivers

After an important person dies, children grieve in different ways. When the death was sudden or frightening, some children develop traumatic grief responses, making it hard for them to cope with the country that was a serie to recognize and help your child with traumatic grief.

	I WANT YOU TO KNOW THAT:	YOU CAN HELP ME WHEN YOU:
1.	My feelings about the death are confusing. Sometimes I fled case, and other times I be said, sowed, or just empty or mants, it's saily hard to make the sciny and said fledings go easy.	 Take about your findings and encourage we to take about more as long as I feel conflictable.
2	Semetimes my upon facings come out as bad behavior.	Melp me do things to feel calm, get back to my routine, and have fun again. Are patient until I feel O.K.
2	I have trouble concentrating paying attention, and socions sometimes, because what happened is on my mind.	 Understand that throughts should what happened get student or my street. But me view at bedfore by reading atomic or batening to music and reminding me that you keep in state.
4	I might have physical reactions the atomich school, heroteches, feeling my heart pounding, and breathing too fast.	Mole me do things that make me flad calm, take my min off things, or allow down my broatling.
5.	Semestimus I wonder if the courth was my Sn.A.	5. Scassure me that It was not my foul.
6.	I sometimus think the same thing will happen to me or other people I love.	 Remind me about the triings we do to stay sefe and take core of ourselves. Help me remember all the people who take care of me.
F.	Every districting about what happened over and over in my head.	 Caston to what is on my mond. Tell me honestly what happened, using words from understand. Go not let me see it on TV or other media if the story is in the news.
	Sometimes I don't the to think or talk about the person who died, because it's too hard. I may not hell you exerything because II don't work to upper you.	Don't make me talk about what happened. Don't get me Fildon't want to talk it or about the person.
9.	I don't like to go to some places or do some things that remind me of the person who dest, to of him my life has charged since the person deat, because I get speed,	 Osn't make me go places if it still makes me the upact of source.
10	. I have trouble remembering good things about the person because I remember after things that make me too mad, and, or stand, and they get in the way.	

If any of these problems get in the way of your child having fun, going to school, being with friends, or doing other activities, you can make an appointment with your child to see a mental health professional with expertise in treating traumatized children.

Intermediate Recovery

Differentiate
Based on Data

Challenging phase during which much of the immediate sense of social cohesion and outside support may fade and disillusionment may set in. This may feel like the most challenging phase since everyone moves through the recovery process at different rates. It can be difficult in a community when some members are "ready to move on" while others are still really struggling.

Key District Actions During this

Rahases on tier 1 core practices

- •Use multiple sources of data to adjust universal supports as needed.
- •Use existing procedures (e.g., evidence-based, aligned with documented need, capacity for implementation) for selecting and adopting any new practices
- •Slowly restore the balance between social-emotional behavioral support and academics
- •Begin to **differentiate** social-emotional behavioral supports based on multiple sources of data
- •Continue to engage in meaningful participation of students, families and staff through listening sessions, surveys, etc. to sustain systems and practices centered in their agency, voice and expression.
- •Maintain or increase support for staff as disillusionment and fatigue may increase (e.g., scheduling flexibility, long-term sub availability)
- •Prepare to increase staff and student support needs as **memorial events**, similar incidents in other places, or other reminders of the incident occur
- •Plan for and enhance capacity to accommodate an increase in referrals to special education and/or threat assessment as well as monitoring and support for students with identified disabilities.

Key messages: Normalizing year 2 may feel harder, support return to academic rigor within SEB supports and use of data for differentiation. Plan for increase SPED and BTA referrals

Use Data to Differentiate Supports

Some days/times

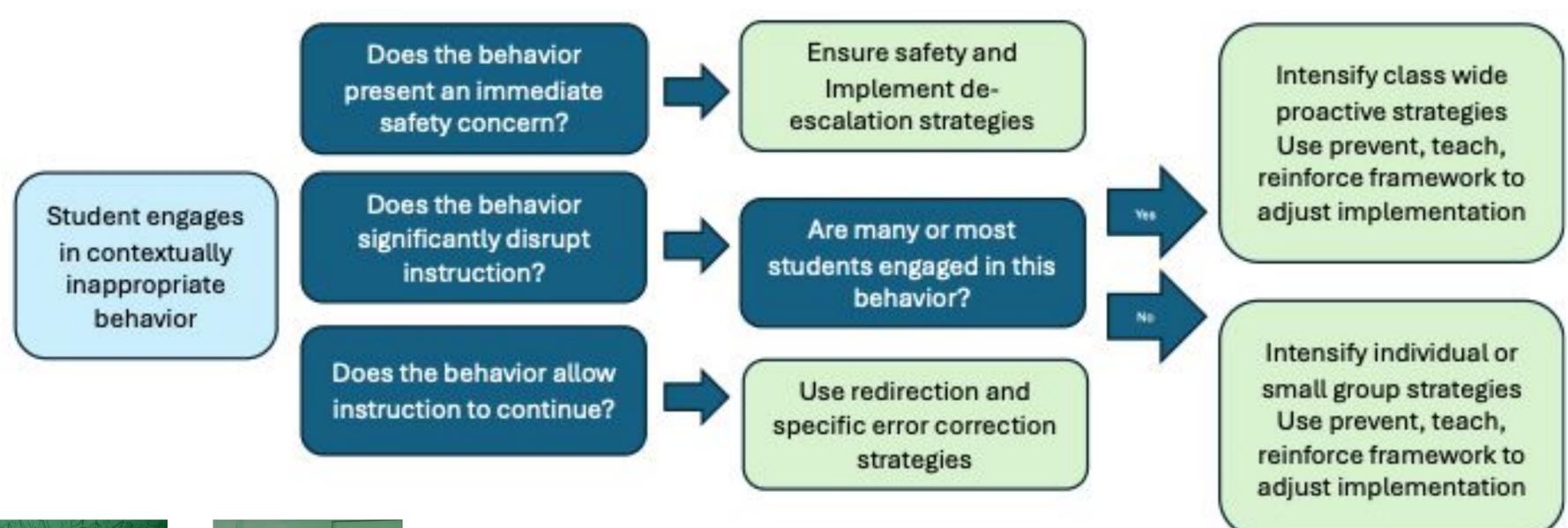
- only a few students will need added support
- many students will need added support
- all students will need added support
- adults will need added support

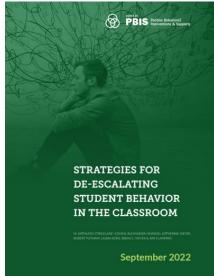
Use multiple sources of data and observations to look for patterns. If you can predict that a day/time will be hard consider how you can **prevent** the problem from occurring, **teach** or remind students of skills, and **respond** most effectively

Be aware of and plan to increase support for dates or events that may reactive trauma responses for many students or staff

Time of Day / Day of Week Tempo Score TUE WED THU FRI MON **8 AM** 9AM 10AM 11 AM 12 PM 1 PM 2 PM 3 PM 4 PM 5 PM

Supporting Student Behavior after Trauma







By staying curious and looking for patterns, we can intervene more effectively.

WHAT TYPICALLY
HAPPENS BEFORE?

What does the behavior typically look like?

WHAT TYPICALLY HAPPENS AFTER?

How can we prevent?

What should we **teach** the student to do instead?

How do we respond to make sure the new skill "works"?

We can make small tweaks to the environment, to prevent, teach, and respond, respectively.

What might change during recovery?

Student Behavior Students may display increases in "contextually inappropriate" behaviors or decreases in academic engagement as they process emotions

Consider how many students are impacted then intensify class wide, small group, or individual supports by:

- Maintain and reinforce predictable classroom routines at an independent instructional level
- Directly teach and proactively use emotional regulation strategies

Directly teach options for students to ask for support or breaks in appropriate ways

Educator Wellbeing

Traumatic events make it more challenging for educators to sustain emotional regulation when challenged by student behaviors

Consider how many educators are impacted then intensify school wide, small group, or individual supports by:

- Maintain predictable schedules and reduce educator responsibilities where possible (e.g., administrative tasks, duty schedules)
- Teach and support educator use of emotional regulation strategies (e.g., press pause)
- Provide options for educators to take a break as needed

What might change during recovery?

Community Pressures

Community members may feel a sense of heightened anxiety or fear that the incident may happen again. In this context schools may be under increased pressure to respond punitively to student behaviors

Consider proactively supporting student recovery by:

 Directly teaching and reviewing school-wide and classroom norms or expectations. Expand examples to include building awareness of the impact of your actions on others and collective responsibility for an emotional and physical safe environment.

Resist pressure to be punitive and maintain instructional approach to contextually inappropriate behaviors using the steps described above

Reminder Events

Expect students and staff to have a wide range of responses to reminder events

- Prior to known reminders of the event increase student and educator supports and provide reminders of emotional regulation skills while maintaining routines and predictability
- When reminders are unexpected, acknowledge the impact and increase supports

What about Academics?

Immediate Crisis Response

Ensure Safety

Initial Recovery

Stabilize Learning Environment

Intermediate Recovery

Differentiate
Based on Data

Long Term Recovery

Promote Culture of Wellness

Physical and emotional safety are the priority here

Reintroduce
academic
routines and
procedures at an
independent
instructional
level

Slowly increase academic content and challenge level

Monitor student response and either increase emotional supports or decrease academic rigor or rate as needed to maintain recovery progress

Use multiple types of data to identify groups of students needing more support

Provide a full continuum of integrated academic and emotional supports to address full range of student needs

Long Term Recovery

Promote Culture of Wellness

Develop an enhanced full continuum of supports that meet the ongoing needs of staff and students and use data to monitor progress and match supports to existing and emerging needs.

Key District Actions During this Phase

- •Enhance MTSS systems and practices to meet long-term staff and student needs through ongoing community partnerships
- Focus on capacity building and retention of staff
- •Continue to anticipate and adjust support to meet an increased level of staff and student needs as memorial events, similar incidents in other places, or other reminders of the incident occur

Key messages: Outside money and offers of support may side track district vision. A recovery plan can support saying "no". MTSS framework is critical here- some will need ongoing intensive support but many will be successful with robust tier 1-2

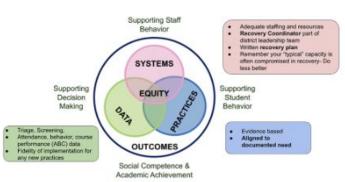
Resources



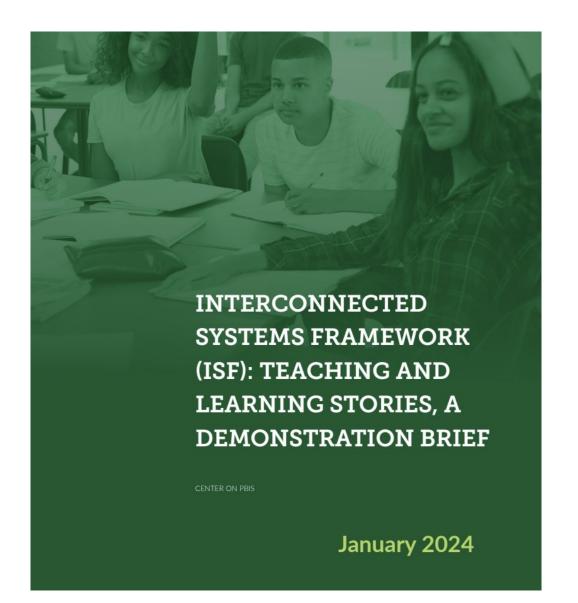
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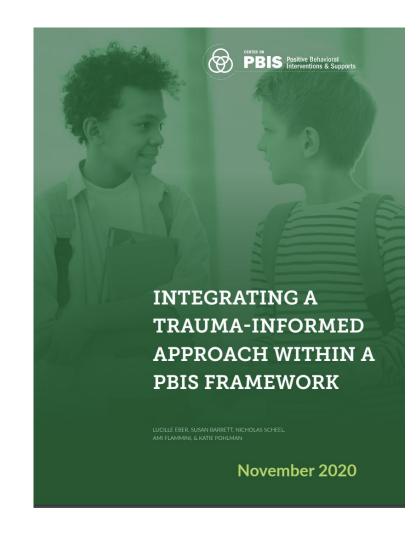
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Applying the Essential Elements to Crisis Recovery





Crisis Response within an MTSS Framework

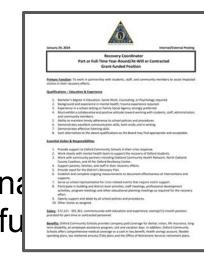
- Provide support across phases of recovery
- Leverage existing systems across the implementation cascade
- Do what works, and do it well

Systems for Recovery

Recovery Coordinator

Primary Function: To work in partnership with students, staff, and community members to coording the district's response to crisis recovery. Probably fultime but assess adequate FTE.

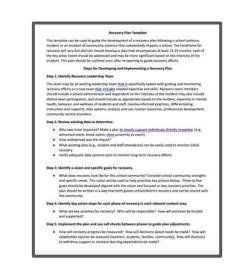
- Coordinate crisis response
- Work closely with community mental health organizations to coordinate supports
- Coordinate ongoing education for students, staff, community
- Provide outreach to parents/families about available resources
- Implement recovery plan and participate in long term strategic planning
- Evaluate recovery implementation and outcomes
- Coordinate and plan observance of remembrance events



Recovery Plan

Step 1: Identify Recovery Leadership Team

Step 2: Review existing data to determine:



- Who was most impacted? Make a plan to closely support individuals directly impacted. (e.g, witnessed event, knew victim, close proximity to event)
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Organizing and Scaling our Response Efforts

Recommended SEA and/or regional organization

Coordination Team

SEA team with relevant representatives from across state and outside agencies with appropriate expertise and decision-making authority



Response Team

2-3 Coordination Team members with relevant experience and expertise



Regional or Local
Personnel with
pre-existing relationships
with and knowledge of
the impacted district/s

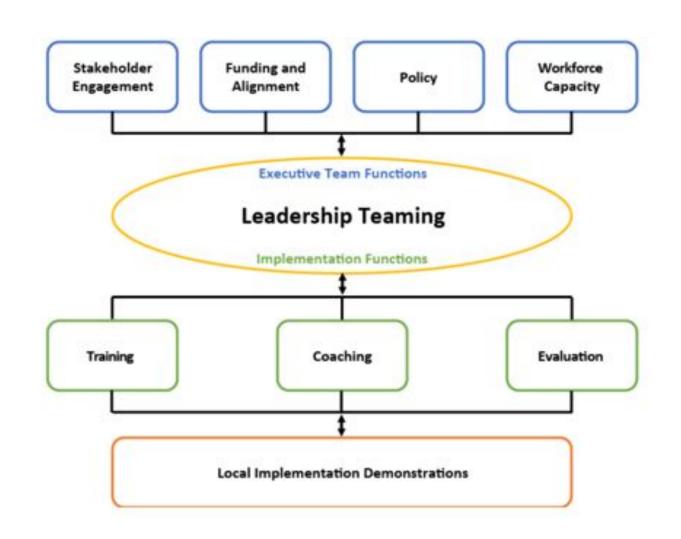
- What teams already exist that could be expanded to include prevention, preparation, and recovery supports?
- Integrated with statewide MTSS/PBIS efforts
- Formally integrated with school safety and community based MH efforts

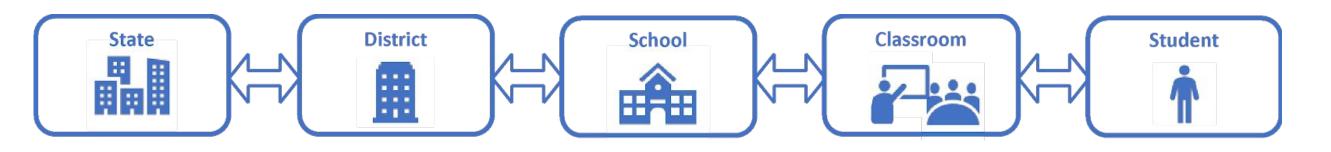
Key Resources

- SEA teaming document
- District Recovery Template

Key Messages

- Implementation of anything is a bit messier than "normal"
- Provide support where system remains intact
- Provide protection/communication supports to districts where systems are either unprepared or unhelpful





Crisis Response within an MTSS Framework

- Provide support across phases of recovery
- Leverage existing systems across the implementation cascade

Do what works, and do it well

Build Connections

- Increase visibility, access to, and engagement with adults throughout the building and school day.
- Use students' names
- Be genuine, enthusiastic, and welcoming in your tone and body language.
- Offer a positive and affirming message.
- Ensure consistency by practicing greetings at the door regularly.
- Embrace inclusivity by greeting every student, regardless of background or circumstances.
- Practice attentive body language, such as maintaining eye contact, facing the speaker, and avoiding distracting behaviors.
- Stay curious and seek to understand

Re/Establish Routines

A predictable environment

- Allows students to build trust and a sense of physical and emotional safety
- Decreases unpredictable responses and ambiguity
- Decreases cognitive load so students can focus on instruction

The higher the level of student need or environment disruptions the higher the need for predictable routines and greater opportunity for improvement in climate and culture

- Re-establish the classroom routines you used prior to the event. You want your classroom space to feel as familiar as possible for students upon return.
- Post your class schedule and key activities prior to students entering the class
- Consider independent entry activities that give you additional time to check in with students as needed
- Consider adding a clear procedure for asking for help or taking a break when needed.
- Explicitly teach any new procedures (e.g., hall passes, door or window security) and provide frequent reminders for students as they learn new routines
- Reduce ambiguity and increase consistency in classroom and school expectations using a teaching matrix

Classroom with Social-Emotional Behavioral Skills

The Wilson

Classroom (Attention Signal: Hand raised)

Way	Classroom Norms	When you feel upset	Entering class	How to Transition	Small Group Work
	Stay on task	Recognize what you're feeling "I feel"	Turn in homework	Put materials away	Do your fair share
We are Responsible	Clean up area	****	Put instructional materials	Get materials ready	Manage time carefully
	Apologize for mistakes	Stop and take a few deep breaths, use coping skills	in desk	for next activity	
			Add song of the day to Playlist Box		
	Raise hand	Ask for a break if you need	Greet teacher &	Listen for direction	Listen to understand your
We are		a moment	classmates	to next activity	peers
Respectful	Listen to speaker				
	Follow directions	Express your feelings appropriately	Talk in soft voices	Leave class when teacher dismisses	Take turns speaking
			Enjoy a moment of		Use 3 Gates of Speech
	Use appropriate		stillness	Be silent to hear	
	voice level			directions	Speak only to group members
	Walk quietly	Talk to someone if you	Pick up materials from	Be sure aisles are	Clean up area when time is
We are Safe	<u>-</u>	need help or if it makes	designated areas	clear of materials	up
	Keep hands and feet	you feel better			36
	out of aisles		Take your seat	Push in chair	

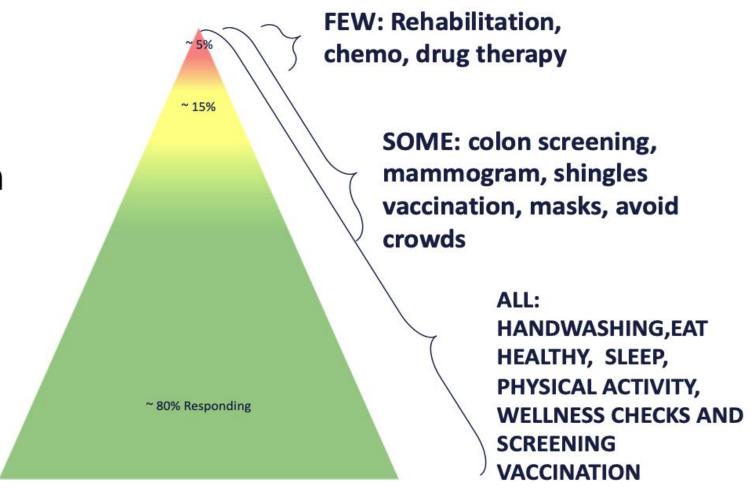
Explicitly Teach and Practice Emotional Regulation Skills

- Proactively prompt and model the use of breathing and grounding techniques
- Increase opportunities for physical movement throughout the day to support emotional regulation and discharge of anxiety

Don't forget to organize practices within a continuumum that aligns with strengths and needs

Public Health Model

- Prevention
- Focus on Specific Behaviors across population
- Ensure widespread adoption
- Layered and connected
- Ensure vast majority are healthy- data system and modify as needed



This model adapts based on the needs of the community.

And don't forget the data and systems you'll need to support strong and consistent implementation of practices

Supporting Staff Behavior **SYSTEMS EQUITY OUTCOMES** Social Competence &

Academic Achievement

- Adequate staffing and resources
- Recovery Coordinator part of district leadership team
- Written recovery plan
- Remember your "typical" capacity is often compromised in recovery- Do less better

Supporting Student Behavior

- Evidence based
- Aligned to documented need

- Triage, Screening,
- Attendance, behavior, course performance (ABC) data

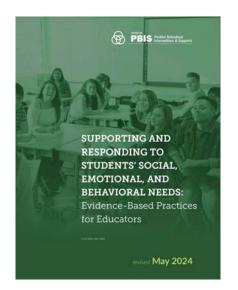
Supporting

Decision

Making

 Fidelity of implementation for any new practices

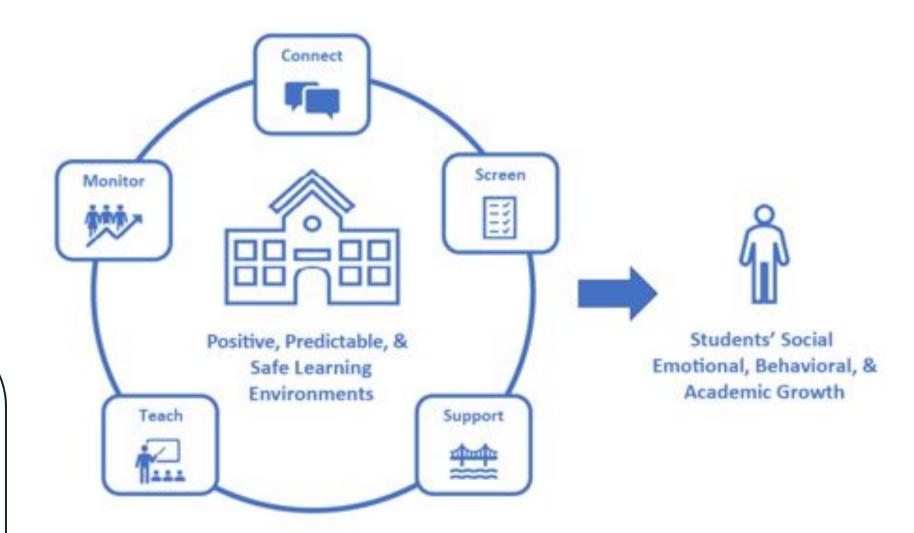
Key Resources



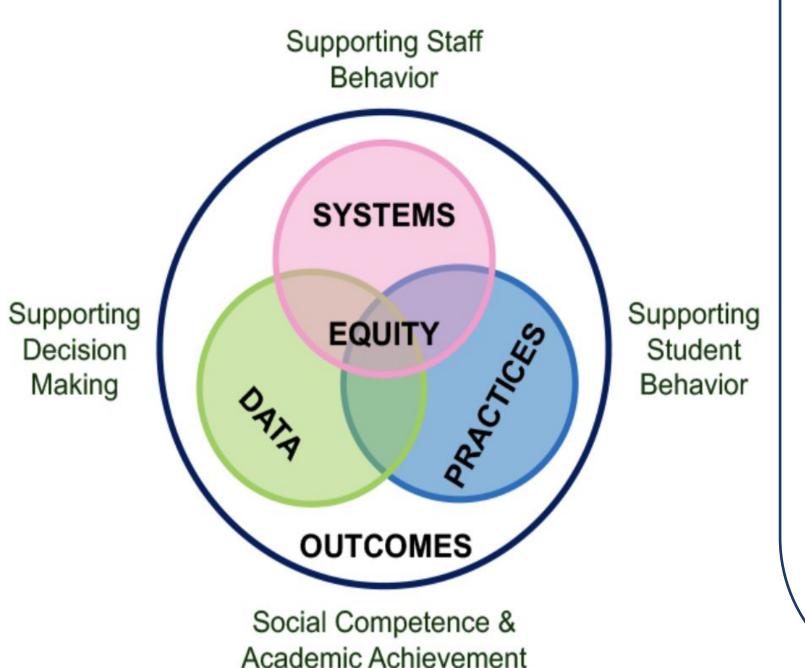


Key Messages

- Build on existing systems but expect systems to be disrupted
- Emphasize core practices over larger frameworks
- Build staff confidence in what they already know
- We also know what works for recovery- its not new or different its just more intensive and purposeful



Prevention and Preparation



- •Establish strong PBIS/MTSS implementation with an intentional focus on promoting connection belonging and proactive mental health supports
- •Discontinue harmful practices (e.g., exclusionary discipline)
- •Streamline access to care with formal community partnerships
- Develop and implement strong anti-bullying policies and supports
- •Link emergency response plans with PBIS teams and systems to support implementation fidelity
- •Review the physical safety of the building and classrooms and ensure all members of the school community know their role
- •Plan and practice re-unification procedures
- •Establish data systems that include academics, behavior, social-emotional well-being, and school climate that can be used to proactively address needs and guide recovery efforts.
- Establish triage procedures
- •Identify and pre-vet outside resources, prioritize existing partnerships

Resources



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Bullying is frequently noted as an example of disrespectful and aggressive behavior. The majority of bullying and harmful behavior happens in order to get attention, praise, or social status from by-standers, peers, or even the victim. An effective social culture has a formal process for limiting the social rewards available for bullying, and harmful behavior. We call this bullying prevention.

What is Bullying Prevention

Bullying has many formal definitions, but typically it is when someone repeatedly uses threats, intimidation or aggression to obtain objects, activities or social gain from others. Bullying prevention focuses on the strategies for reducing bullying behavior by blending PBIS with explicit instruction and redefining the bullying construct. Teaching students to identify and respond effectively to the bullying and harmful behavior of others needs to match the students' developmental level. The goal is the same - to reduce bullying behavior - but the process may look different across communities and across elementary, middle and high schools.



To learn more about how to integrate school mental health within a PBIS framework, please visit www.pbis.org/mental-health-social-emotional-well-being

PBIS Improves Student & Adult Mental Health and Wellbeing

Positive Behavioral Interventions and Supports (PBIS) is an evidencebased multi-tiered system of support (MTSS) framework. PBIS organizes practices supporting students, systems supporting staff, and data supporting decision making to achieve valued and equitable outcomes.



What Are the Overall Impacts of PBIS?

PBIS improves outcomes for students and educators. Research shows that implementing PBIS:

- Improves achievement, attendance, emotional regulation, and school climate
- Decreases disruptive behavior, bullying and peer exclusion, and substance misuse

PBIS saves money according to multiple analyses.2 In one study, for every \$1 spent on PBIS implementation, there were \$105 savings from reducing school dropout.3

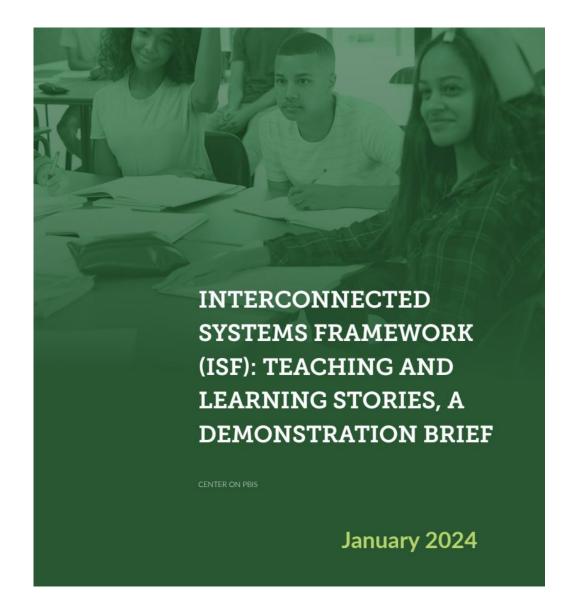
Learn more about PBIS at www.pbis.org/pbis/what-is-pbis

How Does PBIS Improve Mental Health Outcomes?









U.S. Department of Education Issues New Resource for School Administrators on Importance of Safe Firearm Storage

Contact: Press Office, (202) 401-1576, press@ed.gov

Safe storage of firearms is an important prevention tool that can be used to help keep schools, homes, and communities safe from gun violence. To build further awareness of this important strategy, today the Readiness and Emergency Management for Schools (REMS) Technical Assistance (TA) Center, funded by the U.S. Department of Education (Department), is releasing a new resource that schools can use to communicate with parents and families about the importance of safe firearm storage, and encourage more people to take preventive action by safely storing firearms. Additionally, First Lady Jill Biden, U.S. Education Secretary Miguel Cardona, and White House Office of Gun Violence Prevention Director Stef Feldman will hold a town hall with school principals today at the White House to elevate the importance of safe firearms storage and emphasize the role that principals and education leaders can play in helping prevent gun



Measures Effectively at Schools

district leaders. There are a variety of proactive measures that schools can take to decrease the likelihood of a school shooting. These include implementing multi-liered supports for organizing proactive social, emotion al, behavioral, and academic practices to promote a positive and inclusive school climate and overall well-be-ing for students and staff. To maximize safety, schools should implement key physical safety measures and



Classroom Safety Procedures

ourning are intergency, producing, perventuing a potention institute in moreing and accessing institutions are classroom in critical, litrituders are more likely to shoot when they see people, so remaining out of view and ensuring that access to the classroom is blocked can help keep individuals safet. When implementing class-soom safety practices, schools have a responsibility not to discriminate on the basis of race, color, national





the presence of an introduce and quade response actions during an emergency; in this document, we provide considerations for (a) what information is communicated, (b) when the communication should take place. (c) a process for emailing that staff and challents understand which being communication fine are a wide variety of communication technologies available to schools, in this document we do not suggest or endorse not to discriminate on the basis of race, color, national origin, sex, disability, age, or other protected classi en implementing school safety measures and policies

utdoor and Entrance Safety Procedures

the grounds, and the school building can help prevent usuathinate gross from some some seasons strong students and staff are located. Dutied government of the prevent usuathinate gross from accessing a reas where students and staff are located. Dutied doors or gates should be legst locked or continuously staffed. School within policies should be well-defined, commandered across the social community floridating to parents and school violators), and enforced. Clear language and disability accessible signage designating these policies.

and the use of identification badges help support the implementation of effective visitor policies. All of these trategies can be implemented while also creating a school environment that is welcoming for parents and

inate on the basis of race, color, national origin, sex, disability, age, or other protected classes when imple



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Resources for Behavioral Health and Crisis Support

Back to Classroom THINK toolbox for parents,
 caregivers and teachers

 Behavioral Health Toolbox for Families

Oworkplace Resilience

Crisis support

Suicide Prevention Lifeline: 988

<u>Crisis Text Line</u> provides confidential text access from anywhere in the U.S. to a trained crisis counselor. Text HOME to <u>741741</u> (24/7/365)

 <u>Crisis Connections</u> is a 24-hour crisis line that connects people in physical, emotional and financial crisis to services. Call 866-4-CRISIS (<u>866-427-4747</u>) Mental Health Resources for Parents,

Caregivers and kids

https://wrap-em.org/index.php/mentalhealth

General DOH Behavioral Health

Resource Page

Behavioral Health
Guidance for Youth and
Teens in Crisis



Questions?

Session Evaluation:

