Integrative (

Heal-thy Team: Creating a Valued Workplace



Stories from the Road





We Honor Veterans

Wehonorveterans.org



Top 5 Regrets of the Dying

"I wish I'd realized happiness is a choice" "I wish I hadn't worked so hard"

"I wish I had stayed in better touch with friends and family" "I wish I'd had the courage to live a life true to myself, not the life of other's expectations of me"

"I wish I had been kinder and more forgiving of myself"



Are you in the business of busy-ness?

Your boss has a greater impact on your health, than your primary care provider



https://www.google.com/imgres?imgurl=https%3A%2F%2Fm.mediahUBOKOKHS GCOIQMygPegUIARDEAg

amazon.com%2Fimages%2FM%2FMV5BMTQ0Nzg0NzQ0OV5BMI5BanBnXkFtZTgwNTQ1MTA5MTE%40. V1 .jpg&imgrefurl=https%3A%2F%2Fwww.imdb.com%2Ftitle%2Ftt0151804%2F&tbnid=KsmCfKW18eoIM&vet=12ahUKEwiMIf7Vx6D0AhUBOK0KHS_GC0IQMygPegUIARDEAg..i&docid=DMM2w_fwT0WDtM&w=600&h=404&q=office%20space%20movie%20images&client=safari&ved=2ahUKEwiMIf7Vx6D0A



Root Causes of Distress

Lack of control

Lack of predictability

Demand- resource imbalance

Lack of purpose/meaning

Lack of social supports/isolation



Brief Brain-Body-Breath- Behavior Banter

What happens when we're stressed

- 1. Feeling out of control reduces prefrontal cortex activity
- 2. Prefrontal cortex circuits disconnect even with minor decisions
- 3. Dendrites (cell communicators) atrophy & die
- **Boosting Fight-Flight-Faint- Freeze response** 4.
- Breath moves to chest, thigh muscles tighten 5.
- Higher blood pressure creates turbulence on 6. blood vessel walls
- 7. Creates breakage, scar tissue, plague then INFLAMMATION— aka chronic stress = chronic disease
- 8. Stress strengthens HABITS, like cravings (selfmedication) & makes us more emotional, & rigid



Image source psypost.org



Exhausted? You are not alone



Accidents



Impact of Disengaged Workers



Common Workplace Breakdowns

- Stressed leadership & staff
- Struggles with focusing on what matters
- Lack of mid-level engagement in strategic planning & staff engagement in goal setting
- Lack of intentionality in setting organizational culture
- Lack of ability in translating org values into action
- Lack of relaxation & play
- Lack of honest communication
- Lack of community engagement



Heal-thy Team

- Lack of control
- Value misalignment/lack of purpose
- Demand-resource imbalance
- Fatigued; self-medicated



Align shared values with behaviors

We ALL have the knowledge, skill, time, motivation, to make a difference

Healthy Team

Ability to reframe
Value alignment/purpose
Focuses on what matters
Relaxed; self-compassionate





What we do best

- At Integrative Re-Sources, LLC We strengthen professional capacity to lead with compassion
- We do this by building frameworks & conversation tools based on the science of compassion to support our humanity in business
- Our vision is for mental wellbeing to be valued in work & in community





Why prioritize compassion in the workplace?



Exercise Star Leadership

Compassion

Courage

Curiosity

Connection

Consistency







Demonstrate Compassion

Treat loneliness like you would hypertension. Ask "What is worrying you?"



Lead with Courage

Grief isn't a problem to be solved nor medicated





Be Curious

Design experiences based on positive emotions







Strengthen Social Connections

Change happens at the speed of trust



Assure Consistency

Design for healthy Decision making. Ask, "What behavior change are we seeking?"



What is the impact of prioritizing mental wellbeing at work?





Save lives: Chart on the causes of premature death



Holt-Lunstad J, Smith TB, Layton JB (2010) Social Relationships and Mortality Risk: A Meta-analytic Review. PLOS Medicine 7(7): e1000316. https://doi.org/10.1371/journal.pmed.1000316 https://journals.plos.org/plosmedicine/article?id=10.1371/journal.pmed.1000316

Save Money

Improved Quality

Reduce vulnerabilities
 to excessive workloads,
 bullying, restructuring

- Improve quality of care delivery (HCAHPS score)

- Retain staff

Insurance Buy-In

- Decreased avg depression scores by 71%

- Increased quality of life scores 70²+%

- Self-insurer covered 90% of resilience programming

https://onlinelibrary.wiley.com/doi/full/10.1111/j.1365-2648.2007.04412.x_____

Save money

- Reduced clinical encounters of cancer survivors by 43% through 3RP

- Saved patients \$2,500 annually

- Saved the hospital \$2.5 million

ealth_healing/ PLOS ONE | DOI:10.1371/journal.pone.0140212 October 13, 201



Reduce ED Admissions by 32%



Frome, UK ED admissions

1. Abel, J., Kingston H., et al., Reducing emergency hospital admissions: a population health complex intervention of an enhanced model of primary care

and compassionate communities. Br J Gen Pract, 2018: p. bjgp18X699437.

Somerset, UK ED admissions



E E C A T E THE POWER OF BELONGING COMPASSION

Global Online Coalition

First Friday of every month 10:30-11:30 am CT

www.elevatecompassion.org





Discussion Questions How do you show compassion with your colleagues?

- \bullet
- In what type of work situation, do you anticipate needing \bullet courage?
- Name one way you can draw upon curiosity or playfulness \bullet in your work.
- What is one action you can take to strengthen trust with • your social connections at work?
- Name one way you can be consistent with prioritizing mental wellbeing.



Activity

- 1. In a small group, identify a common workplace stressor that you have control of changing
- 2. Name this stressor
- 3. What is the desired behavior change you are seeking?
- What strengths can you leverage to help build the trust 4. needed to make this change?

25



Kami Norland MA, ATR, CEO

Integrative Re-Sources, LLC kami@resiliencysource.org www.resiliencysource.org Duluth, Minnesota USA



Strengthening Professional Capacity to lead with Compassion



